

# D&CS Estimate Request Measurables

**From: 4/1/12**

**To: 4/30/12**

Request #	Requestor	Request Date	In Est Queue	Age	Being Estimated	Age	Est to Customer	Age	Waiting	Time-to-Cust
217556	Marie Persha	3/26/2012	4/2/2012	6	4/3/2012	2	4/5/2012	3	39	<b>9</b>
217786	Bob Ostrowski	3/30/2012	4/2/2012	2	4/4/2012	3	4/6/2012	3	38	<b>6</b>
217971	Bob Ostrowski	4/4/2012	4/4/2012	1	4/4/2012	1	4/5/2012	2	39	<b>2</b>

**Estimates that took 10 days or less to Customer: 3**

**Percent of total: 100.0%**

**Est. to Customer: 3**

**Avg. Days: 5.67**

**Sum of days: 17**