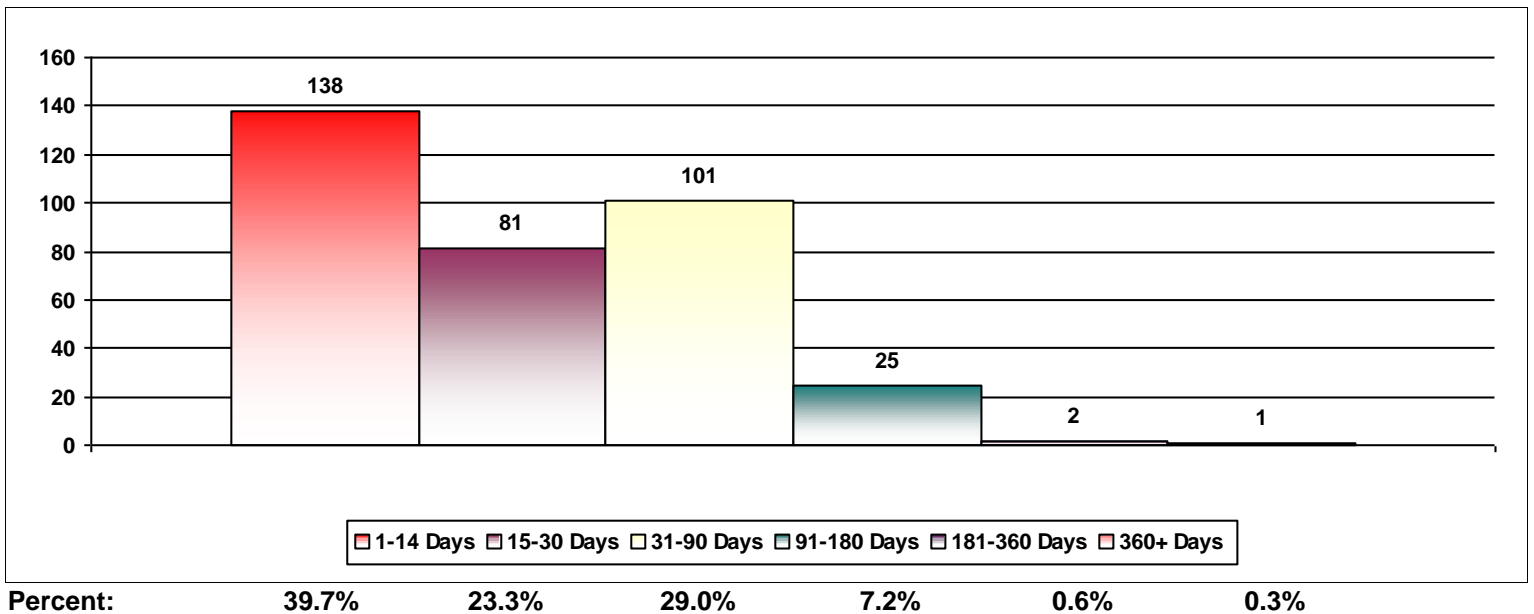
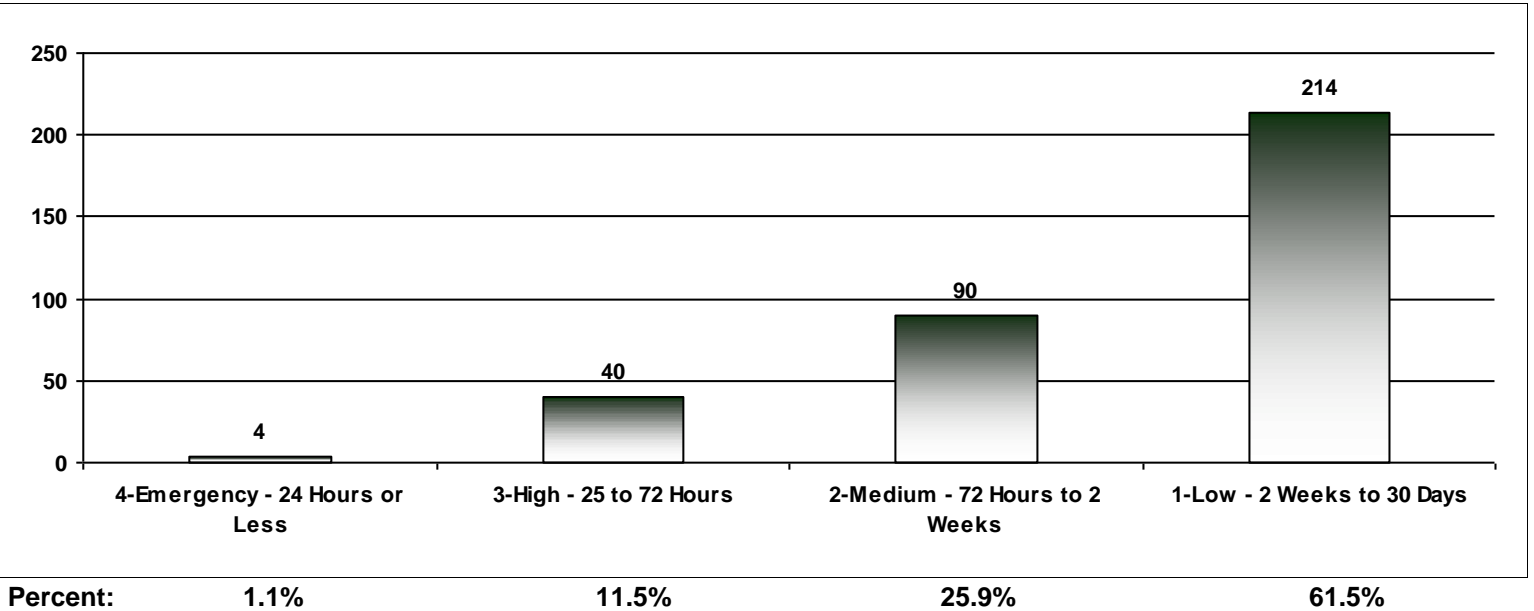
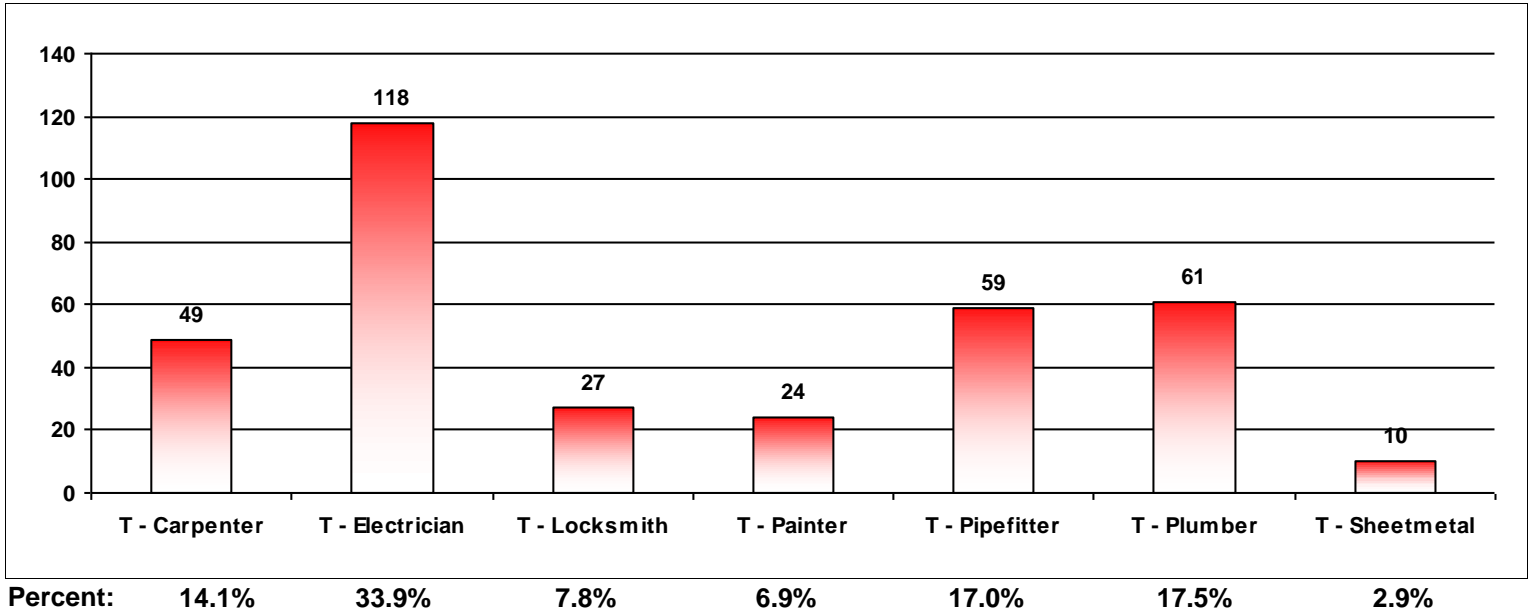


## ***Trades MWRF Work Order Backlog (Real Time)***

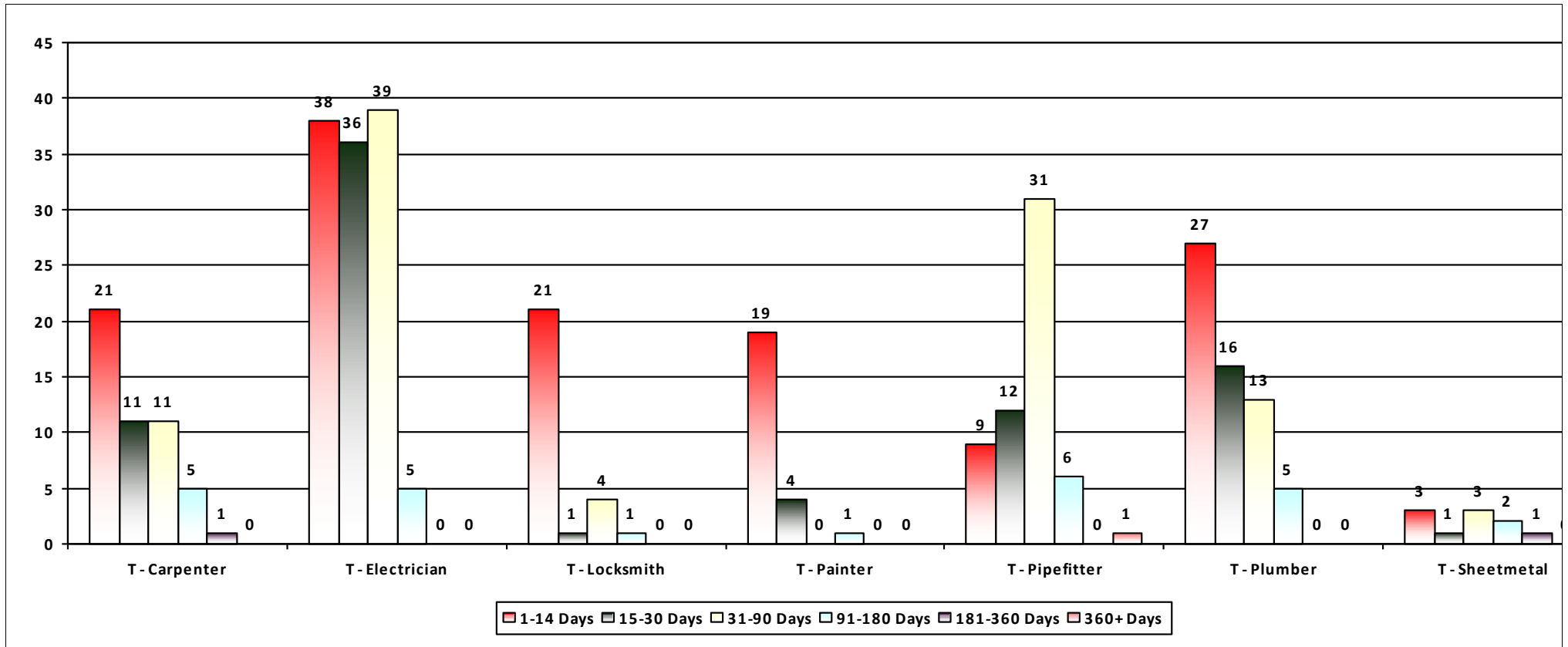
		<b><i>Created</i></b>	<b><i>Completed</i></b>	<b><i>Created - Completed</i></b>	<b><i>Backlog</i></b>
<b><i>Monthly Totals</i></b>	<b><i>December 10</i></b>	648	698	-50	301
	<b><i>January 11</i></b>	888	754	134	435
	<b><i>February 11</i></b>	832	926	-94	341
	<b><i>March 11</i></b>	927	946	-19	322
	<b><i>April 11</i></b>	825	816	9	331
	<b><i>May 11</i></b>	833	787	46	377
	<b><i>June 11</i></b>	832	847	-15	362
	<b><i>July 11</i></b>	701	736	-35	327
	<b><i>August 11</i></b>	836	797	39	366
	<b><i>September 11</i></b>	927	854	73	439
	<b><i>October 11</i></b>	785	808	-23	416
	<b><i>November 11</i></b>	798	774	24	440
	<b><i>December 11</i></b>	718	779	-61	379
	<b><i>January 12</i></b>	1009	963	46	425
	<b><i>February 12</i></b>	1048	968	80	505
	<b><i>March 12</i></b>	896	981	-85	420
	<b><i>April 12</i></b>	862	927	-65	355
	<b><i>May 12</i></b>	780	787	-7	348

## Backlog by Trade, Priority and Days (Real Time)



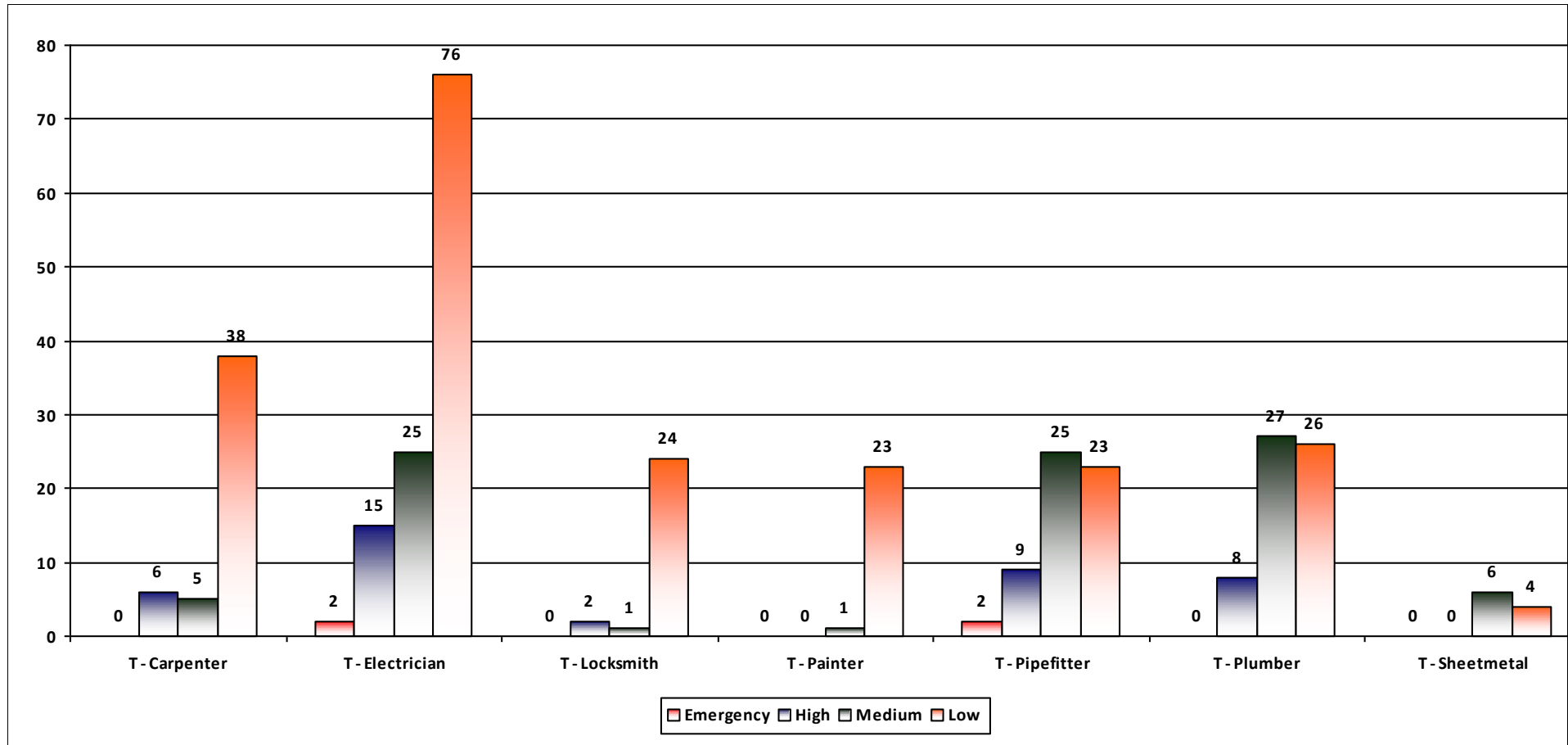
## Trades Backlog by Days (Real Time)

Trade	0-14		15-30		31-90		91 - 180		181-360		360+		Total WO		Total Days	Average Days Open
T - Carpenter	21	42.9%	11	22.4%	11	22.4%	5	10.2%	1	2.0%	0	0.0%	49	14.1%	1860	38.0
T - Electrician	38	32.2%	36	30.5%	39	33.1%	5	4.2%	0	0.0%	0	0.0%	118	33.9%	3187	27.0
T - Locksmith	21	77.8%	1	3.7%	4	14.8%	1	3.7%	0	0.0%	0	0.0%	27	7.8%	445	16.5
T - Painter	19	79.2%	4	16.7%	0	0.0%	1	4.2%	0	0.0%	0	0.0%	24	6.9%	366	15.3
T - Pipefitter	9	15.3%	12	20.3%	31	52.5%	6	10.2%	0	0.0%	1	1.7%	59	17.0%	3069	52.0
T - Plumber	27	44.3%	16	26.2%	13	21.3%	5	8.2%	0	0.0%	0	0.0%	61	17.5%	1677	27.5
T - Sheetmetal	3	30.0%	1	10.0%	3	30.0%	2	20.0%	1	10.0%	0	0.0%	10	2.9%	806	80.6
<b>Total:</b>	<b>138</b>	<b>39.7%</b>	<b>81</b>	<b>23.3%</b>	<b>101</b>	<b>29.0%</b>	<b>25</b>	<b>7.2%</b>	<b>2</b>	<b>0.6%</b>	<b>1</b>	<b>0.3%</b>	<b>348</b>		<b>11410</b>	<b>32.8</b>



## Trade's Backlog by Priority (Real Time)

Trade	Total	Emergency		High		Medium		Low	
T - Carpenter	49	0	0.0%	6	12.2%	5	10.2%	38	77.6%
T - Electrician	118	2	1.7%	15	12.7%	25	21.2%	76	64.4%
T - Locksmith	27	0	0.0%	2	7.4%	1	3.7%	24	88.9%
T - Painter	24	0	0.0%	0	0.0%	1	4.2%	23	95.8%
T - Pipefitter	59	2	3.4%	9	15.3%	25	42.4%	23	39.0%
T - Plumber	61	0	0.0%	8	13.1%	27	44.3%	26	42.6%
T - Sheetmetal	10	0	0.0%	0	0.0%	6	60.0%	4	40.0%
<b>Total:</b>	<b>348</b>	<b>4</b>	<b>1.1%</b>	<b>40</b>	<b>11.5%</b>	<b>90</b>	<b>25.9%</b>	<b>214</b>	<b>61.5%</b>



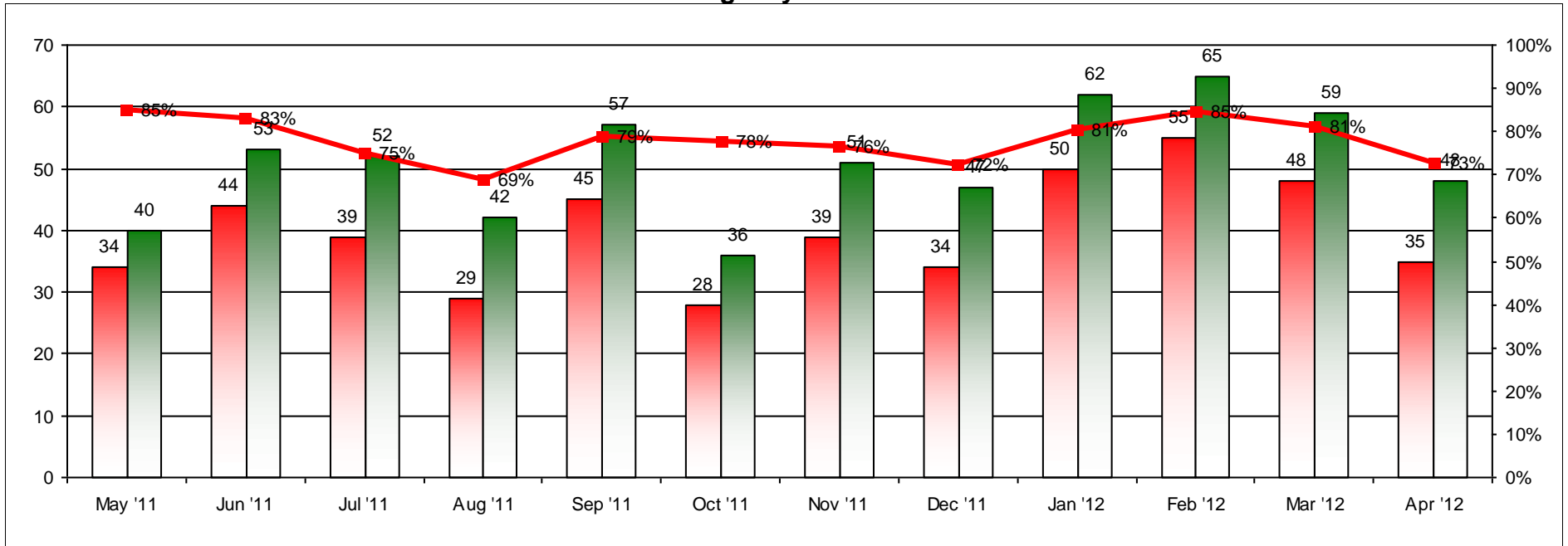
## Trade's Backlog by Days and Priority (Real Time)

Trade	0-14		15-30		31-90		91 - 180		181-360		360+		Total WO		Total Days	Average Days Open
<b>T - Carpenter</b>	21	42.9%	11	22.4%	11	22.4%	5	10.2%	1	2.0%	0	0.0%	<b>49</b>	<b>14.1%</b>	1860	38.0
Emergency	0		0		0		0		0		0		<b>0</b>	0.0%	0	#Num!
High	3		2		1		0		0		0		<b>6</b>	12.2%	116	19.3
Medium	2		0		0		3		0		0		<b>5</b>	10.2%	400	80.0
Low	16		9		10		2		1		0		<b>38</b>	77.6%	1344	35.4
<b>T - Electrician</b>	38	32.2%	36	30.5%	39	33.1%	5	4.2%	0	0.0%	0	0.0%	<b>118</b>	<b>33.9%</b>	3187	27.0
Emergency	1		0		1		0		0		0		<b>2</b>	1.7%	35	17.5
High	6		4		5		0		0		0		<b>15</b>	12.7%	306	20.4
Medium	4		9		10		2		0		0		<b>25</b>	21.2%	825	33.0
Low	27		23		23		3		0		0		<b>76</b>	64.4%	2021	26.6
<b>T - Locksmith</b>	21	77.8%	1	3.7%	4	14.8%	1	3.7%	0	0.0%	0	0.0%	<b>27</b>	<b>7.8%</b>	445	16.5
Emergency	0		0		0		0		0		0		<b>0</b>	0.0%	0	#Num!
High	2		0		0		0		0		0		<b>2</b>	7.4%	1	0.5
Medium	1		0		0		0		0		0		<b>1</b>	3.7%	13	13.0
Low	18		1		4		1		0		0		<b>24</b>	88.9%	431	18.0
<b>T - Painter</b>	19	79.2%	4	16.7%	0	0.0%	1	4.2%	0	0.0%	0	0.0%	<b>24</b>	<b>6.9%</b>	366	15.3
Emergency	0		0		0		0		0		0		<b>0</b>	0.0%	0	#Num!
High	0		0		0		0		0		0		<b>0</b>	0.0%	0	#Num!
Medium	1		0		0		0		0		0		<b>1</b>	4.2%	8	8.0
Low	18		4		0		1		0		0		<b>23</b>	95.8%	358	15.6
<b>T - Pipefitter</b>	9	15.3%	12	20.3%	31	52.5%	6	10.2%	0	0.0%	1	1.7%	<b>59</b>	<b>17.0%</b>	3069	52.0
Emergency	1		1		0		0		0		0		<b>2</b>	3.4%	17	8.5
High	2		3		4		0		0		0		<b>9</b>	15.3%	310	34.4
Medium	3		5		13		3		0		1		<b>25</b>	42.4%	1607	64.3
Low	3		3		14		3		0		0		<b>23</b>	39.0%	1135	49.3

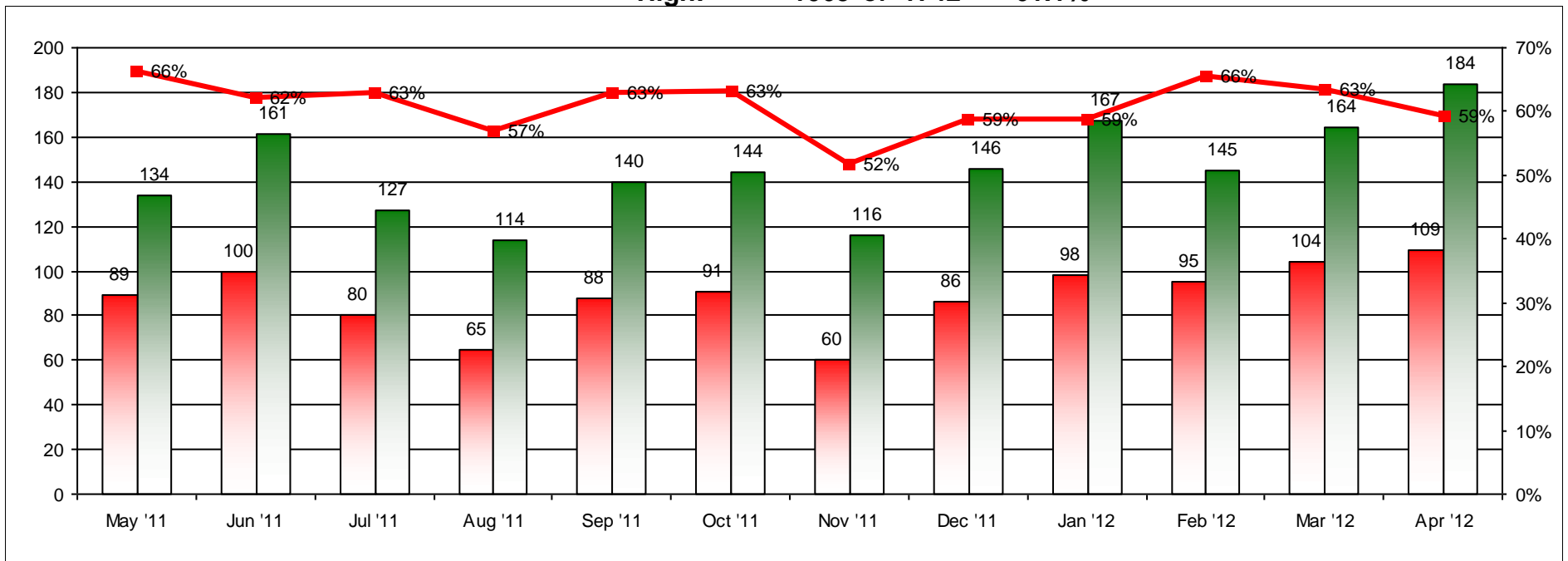
Trade	0-14		15-30		31-90		91 - 180		181-360		360+		Total WO	Total Days	Average Days Open	
T - Plumber	27	44.3%	16	26.2%	13	21.3%	5	8.2%	0	0.0%	0	0.0%	61	17.5%	1677	27.5
Emergency	0		0		0		0		0		0		0	0.0%	0	#Num!
High	5		1		0		2		0		0		8	13.1%	218	27.3
Medium	14		3		8		2		0		0		27	44.3%	782	29.0
Low	8		12		5		1		0		0		26	42.6%	677	26.0
T - Sheetmetal	3	30.0%	1	10.0%	3	30.0%	2	20.0%	1	10.0%	0	0.0%	10	2.9%	806	80.6
Emergency	0		0		0		0		0		0		0	0.0%	0	#Num!
High	0		0		0		0		0		0		0	0.0%	0	#Num!
Medium	2		1		0		2		1		0		6	60.0%	649	108.2
Low	1		0		3		0		0		0		4	40.0%	157	39.3
Total:	138	39.7%	81	23.3%	101	29.0%	25	7.2%	2	0.6%	1	0.3%	348		11410	32.8
Emergency: 4 1.1% High: 40 11.5% Medium: 90 25.9% Low: 214 61.5%																

# Trade Work Order's Finished "On Time"

Emergency: 480 of 612 78.4%

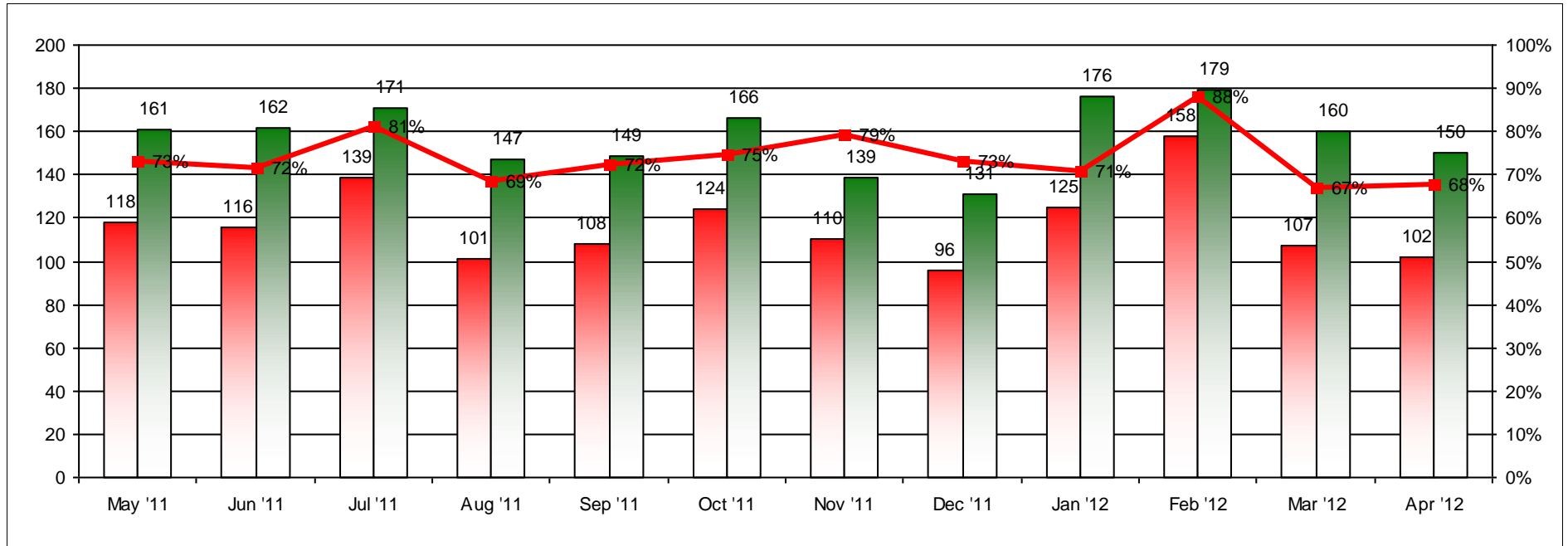


High: 1065 of 1742 61.1%

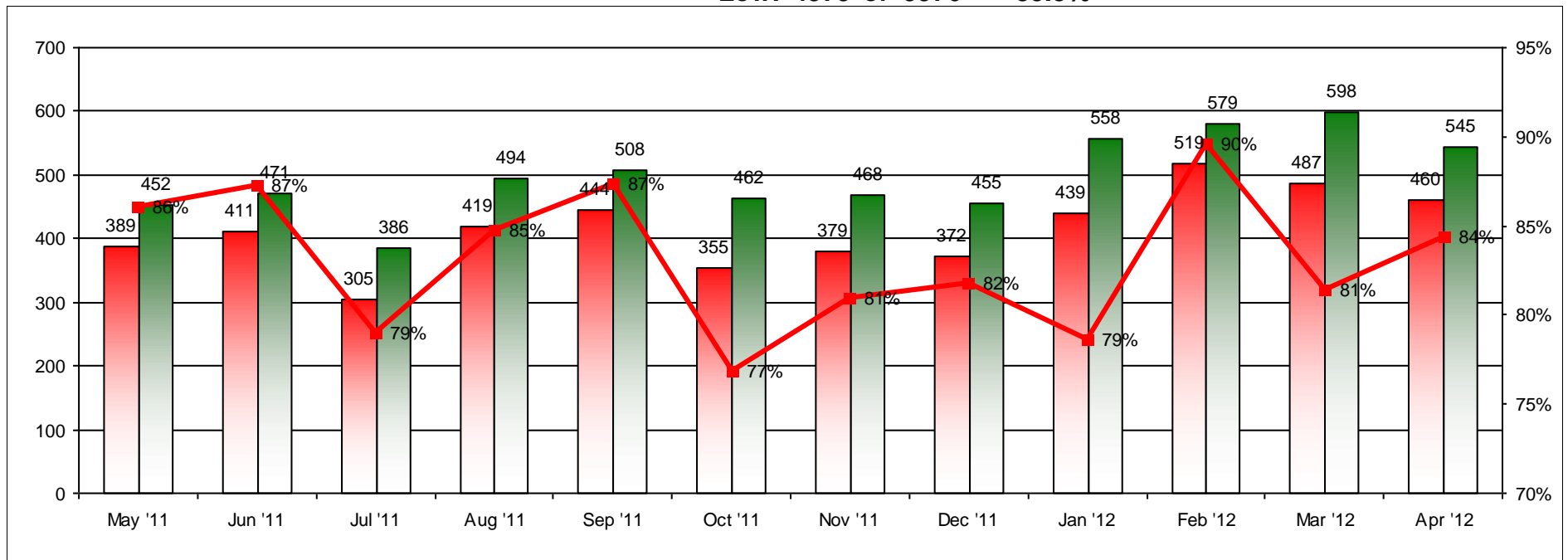


# Trade Work Order's Finished "On Time"

Medium: 1404 of 1891 74.2%



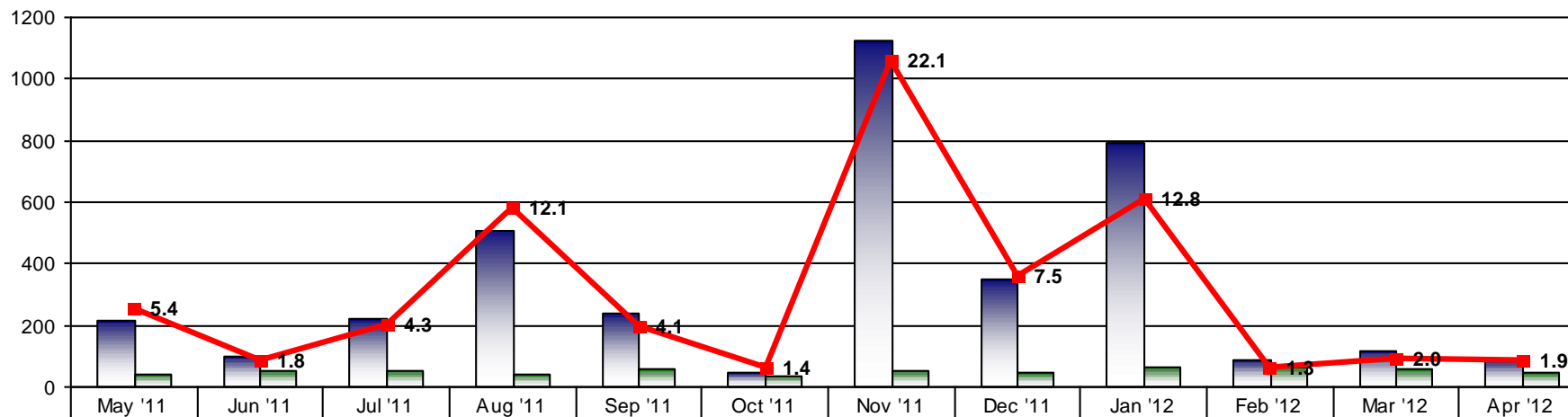
Low: 4979 of 5976 83.3%





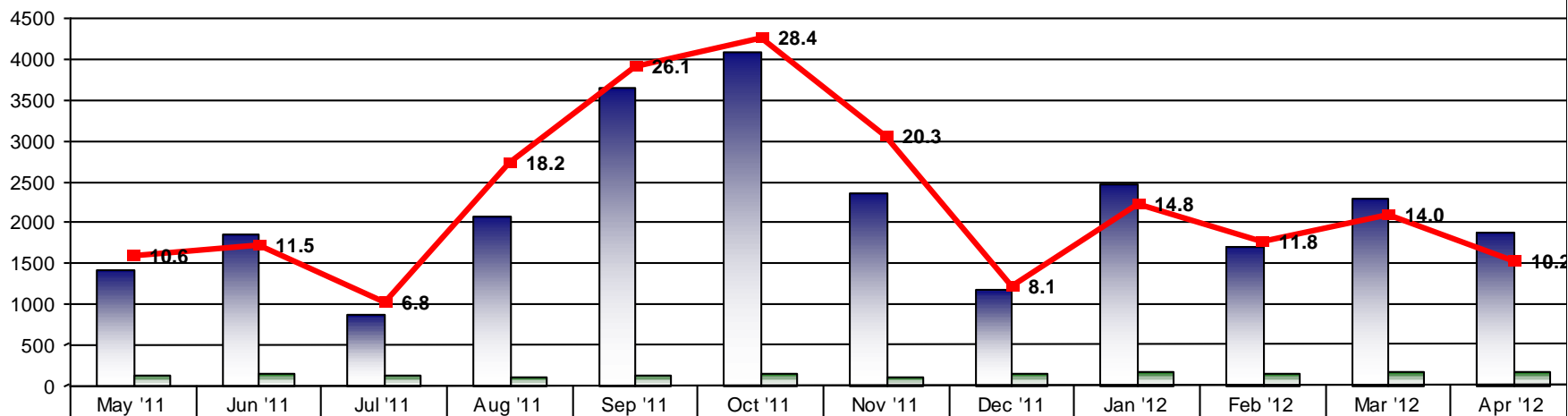
# Completed Trade WO's by Average Days Open and Priority

Emergency: 3891 / 612 Average Days Open = 6.4



Total Days Open	216	97	223	508	236	49	1127	351	791	86	118	89
Number of WO's	40	53	52	42	57	36	51	47	62	65	59	48
Average	5.4	1.830188679	4.288461538	12.0952381	4.140350877	1.361111111	22.09803922	7.468085106	12.75806452	1.323076923	2	1.854166667

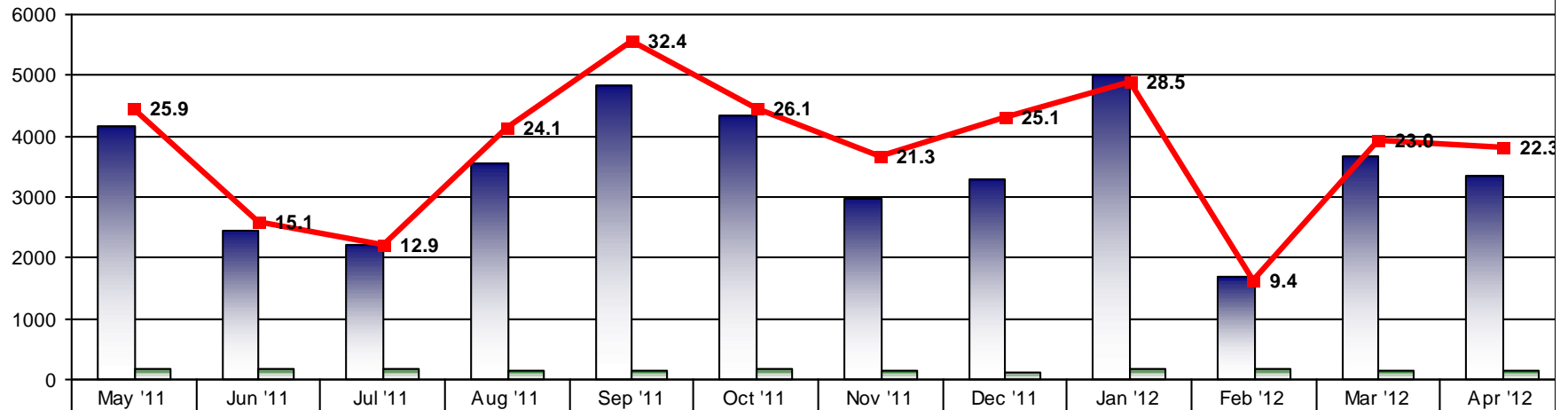
High: 25870 / 1742 Average Days Open = 14.9



Total Days Open	1424	1850	867	2076	3657	4093	2357	1182	2473	1707	2300	1884
Number of WO's	134	161	127	114	140	144	116	146	167	145	164	184
Average	10.62686567	11.49068323	6.826771654	18.21052632	26.12142857	28.42361111	20.31896552	8.095890411	14.80838323	11.77241379	14.02439024	10.23913043

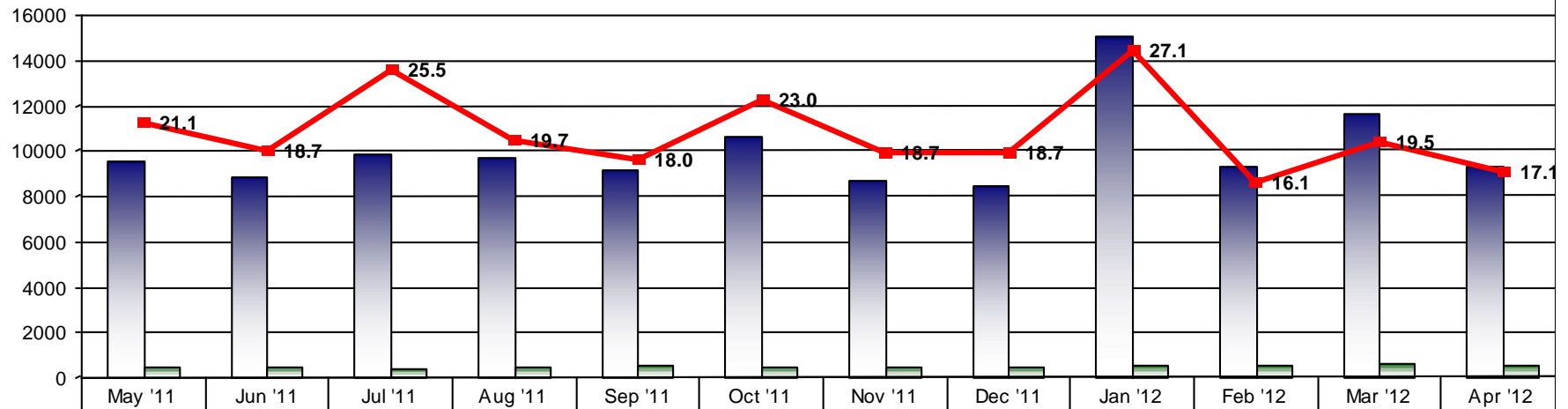
# Completed Trade WO's by Average Days Open and Priority

Medium: 41532 / 1891 Average Days Open = 22.0



Total Days Open	4177	2451	2209	3550	4824	4328	2967	3287	5017	1691	3681	3350
Number of WO's	161	162	171	147	149	166	139	131	176	179	160	150
Average	25.94409938	15.12962963	12.91812865	24.14965986	32.37583893	26.07228916	21.34532374	25.09160305	28.50568182	9.446927374	23.00625	22.33333333

Low: 120377 / 5976 Average Days Open = 20.1



Total Days Open	9526	8818	9847	9739	9149	10623	8730	8490	15102	9350	11681	9322
Number of WO's	452	471	386	494	508	462	468	455	558	579	598	545
Average	21.07522124	18.72186837	25.51036269	19.7145749	18.00984252	22.99350649	18.65384615	18.65934066	27.06451613	16.14853195	19.53344482	17.10458716

# Trade Work Orders Finished by Priority Analysis

	Total per Trade			Emergency <1 day			High <3 days		Medium <14 days			Low <30 days	
May 2011	787			Routine: 0									
T - Carpenter	196 of 229	85.6%	7 of 9	77.8%	18 of 32	56.3%	36 of 44	81.8%	135 of 144	93.8%			
T - Electrician	246 of 285	86.3%	24 of 25	96.0%	37 of 41	90.2%	34 of 44	77.3%	151 of 175	86.3%			
T - Painter	64 of 66	97.0%	0 of 0	#Num!	3 of 3	100.0%	1 of 2	50.0%	60 of 61	98.4%			
T - Pipefitter	34 of 76	44.7%	2 of 3	66.7%	10 of 20	50.0%	10 of 25	40.0%	12 of 28	42.9%			
T - Plumber	88 of 119	73.9%	1 of 3	33.3%	20 of 29	69.0%	37 of 46	80.4%	30 of 41	73.2%			
T - Sheetmetal	2 of 12	16.7%	0 of 0	#Num!	1 of 9	11.1%	0 of 0	#Num!	1 of 3	33.3%			
Closed "on time"	630 of 787	80.1%	34 of 40	85.0%	89 of 134	66.4%	118 of 161	73.3%	389 of 452	86.1%			
June 2011	847			Routine: 0									
T - Carpenter	248 of 289	85.8%	7 of 8	87.5%	42 of 57	73.7%	29 of 42	69.0%	170 of 182	93.4%			
T - Electrician	247 of 313	78.9%	29 of 33	87.9%	33 of 50	66.0%	34 of 45	75.6%	151 of 185	81.6%			
T - Painter	56 of 56	100.0%	1 of 1	100.0%	0 of 0	#Num!	0 of 0	#Num!	55 of 55	100.0%			
T - Pipefitter	32 of 59	54.2%	4 of 4	100.0%	7 of 12	58.3%	12 of 23	52.2%	9 of 20	45.0%			
T - Plumber	86 of 126	68.3%	3 of 6	50.0%	17 of 40	42.5%	41 of 52	78.8%	25 of 28	89.3%			
T - Sheetmetal	2 of 4	50.0%	0 of 1	0.0%	1 of 2	50.0%	0 of 0	#Num!	1 of 1	100.0%			
Closed "on time"	671 of 847	79.2%	44 of 53	83.0%	100 of 161	62.1%	116 of 162	71.6%	411 of 471	87.3%			
July 2011	736			Routine: 0									
T - Carpenter	198 of 225	88.0%	9 of 11	81.8%	20 of 26	76.9%	45 of 55	81.8%	124 of 133	93.2%			
T - Electrician	188 of 253	74.3%	21 of 29	72.4%	40 of 59	67.8%	35 of 38	92.1%	92 of 127	72.4%			
T - Painter	57 of 58	98.3%	0 of 0	#Num!	1 of 1	100.0%	1 of 1	100.0%	55 of 56	98.2%			
T - Pipefitter	39 of 88	44.3%	4 of 5	80.0%	3 of 13	23.1%	16 of 23	69.6%	16 of 47	34.0%			
T - Plumber	81 of 112	72.3%	5 of 7	71.4%	16 of 28	57.1%	42 of 54	77.8%	18 of 23	78.3%			
Closed "on time"	563 of 736	76.5%	39 of 52	75.0%	80 of 127	63.0%	139 of 171	81.3%	305 of 386	79.0%			
August 2011	797			Routine: 0									

	Total per Trade				Emergency <1 day			High <3 days			Medium <14 days			Low <30 days						
T - Carpenter	234	of	274	85.4%	8	of	9	88.9%	18	of	25	72.0%	31	of	49	63.3%	177	of	191	92.7%
T - Electrician	211	of	285	74.0%	14	of	20	70.0%	29	of	47	61.7%	24	of	34	70.6%	144	of	184	78.3%
T - Painter	37	of	41	90.2%	0	of	0	#Num!	1	of	1	100.0%	2	of	2	100.0%	34	of	38	89.5%
T - Pipefitter	39	of	65	60.0%	3	of	5	60.0%	6	of	12	50.0%	16	of	25	64.0%	14	of	23	60.9%
T - Plumber	93	of	126	73.8%	4	of	8	50.0%	11	of	24	45.8%	28	of	36	77.8%	50	of	58	86.2%
T - Sheetmetal	0	of	6	0.0%	0	of	0	#Num!	0	of	5	0.0%	0	of	1	0.0%	0	of	0	#Num!
Closed "on time"	614	of	797	77.0%	29	of	42	69.0%	65	of	114	57.0%	101	of	147	68.7%	419	of	494	84.8%

## September 2011 854

Routine: 0

T - Carpenter	278	of	313	88.8%	16	of	16	100.0%	19	of	29	65.5%	27	of	34	79.4%	216	of	234	92.3%
T - Electrician	197	of	254	77.6%	20	of	25	80.0%	34	of	53	64.2%	34	of	43	79.1%	109	of	133	82.0%
T - Painter	48	of	51	94.1%	0	of	0	#Num!	1	of	1	100.0%	0	of	0	#Num!	47	of	50	94.0%
T - Pipefitter	46	of	72	63.9%	2	of	3	66.7%	11	of	21	52.4%	9	of	15	60.0%	24	of	33	72.7%
T - Plumber	113	of	132	85.6%	6	of	8	75.0%	22	of	26	84.6%	38	of	48	79.2%	47	of	50	94.0%
T - Sheetmetal	3	of	32	9.4%	1	of	5	20.0%	1	of	10	10.0%	0	of	9	0.0%	1	of	8	12.5%
<b>Closed "on time"</b>	<b>685</b>	<b>of</b>	<b>854</b>	<b>80.2%</b>	<b>45</b>	<b>of</b>	<b>57</b>	<b>78.9%</b>	<b>88</b>	<b>of</b>	<b>140</b>	<b>62.9%</b>	<b>108</b>	<b>of</b>	<b>149</b>	<b>72.5%</b>	<b>444</b>	<b>of</b>	<b>508</b>	<b>87.4%</b>

## October 2011 808

Routine: 0

T - Carpenter	219	of	257	85.2%	9	of	9	100.0%	37	of	48	77.1%	34	of	41	82.9%	139	of	159	87.4%
T - Electrician	202	of	301	67.1%	12	of	18	66.7%	30	of	43	69.8%	40	of	53	75.5%	120	of	187	64.2%
T - Painter	43	of	50	86.0%	0	of	0	#Num!	2	of	2	100.0%	3	of	3	100.0%	38	of	45	84.4%
T - Pipefitter	40	of	57	70.2%	4	of	4	100.0%	3	of	10	30.0%	14	of	19	73.7%	19	of	24	79.2%
T - Plumber	93	of	123	75.6%	3	of	5	60.0%	19	of	33	57.6%	33	of	40	82.5%	38	of	45	84.4%
T - Sheetmetal	1	of	20	5.0%	0	of	0	#Num!	0	of	8	0.0%	0	of	10	0.0%	1	of	2	50.0%
<b>Closed "on time"</b>	<b>598</b>	<b>of</b>	<b>808</b>	<b>74.0%</b>	<b>28</b>	<b>of</b>	<b>36</b>	<b>77.8%</b>	<b>91</b>	<b>of</b>	<b>144</b>	<b>63.2%</b>	<b>124</b>	<b>of</b>	<b>166</b>	<b>74.7%</b>	<b>355</b>	<b>of</b>	<b>462</b>	<b>76.8%</b>

## November 2011 774

Routine: 0

T - Carpenter	217	of	252	86.1%	15	of	16	93.8%	16	of	24	66.7%	23	of	30	76.7%	163	of	182	89.6%
T - Electrician	171	of	253	67.6%	7	of	11	63.6%	22	of	37	59.5%	32	of	41	78.0%	110	of	164	67.1%

	Total per Trade				Emergency <1 day			High <3 days			Medium <14 days			Low <30 days		
T - Locksmith	0	of	1	0.0%	0	of	1	0.0%	0	of	0	#Num!	0	of	0	#Num!
T - Painter	29	of	34	85.3%	0	of	0	#Num!	1	of	1	100.0%	0	of	2	0.0%
T - Pipefitter	46	of	57	80.7%	4	of	4	100.0%	5	of	12	41.7%	16	of	17	94.1%
T - Plumber	117	of	141	83.0%	7	of	7	100.0%	15	of	28	53.6%	39	of	44	88.6%
T - Sheetmetal	8	of	36	22.2%	6	of	12	50.0%	1	of	14	7.1%	0	of	5	0.0%
Closed "on time"	588	of	774	76.0%	39	of	51	76.5%	60	of	116	51.7%	110	of	139	79.1%
													379	of	468	81.0%

## December 2011

779

Routine: 0

T - Carpenter	197	of	220	89.5%	12	of	16	75.0%	20	of	27	74.1%	21	of	27	77.8%	144	of	150	96.0%
T - Electrician	201	of	297	67.7%	13	of	18	72.2%	44	of	67	65.7%	24	of	33	72.7%	120	of	179	67.0%
T - Locksmith	1	of	1	100.0%	0	of	0	#Num!	0	of	0	#Num!	0	of	0	#Num!	1	of	1	100.0%
T - Painter	42	of	46	91.3%	0	of	0	#Num!	1	of	1	100.0%	0	of	2	0.0%	41	of	43	95.3%
T - Pipefitter	42	of	73	57.5%	4	of	4	100.0%	8	of	27	29.6%	14	of	24	58.3%	16	of	18	88.9%
T - Plumber	101	of	131	77.1%	4	of	7	57.1%	12	of	21	57.1%	37	of	42	88.1%	48	of	61	78.7%
T - Sheetmetal	4	of	11	36.4%	1	of	2	50.0%	1	of	3	33.3%	0	of	3	0.0%	2	of	3	66.7%
Closed "on time"	588	of	779	75.5%	34	of	47	72.3%	86	of	146	58.9%	96	of	131	73.3%	372	of	455	81.8%

## January 2012

963

Routine: 0

T - Carpenter	261	of	307	85.0%	27	of	29	93.1%	26	of	43	60.5%	38	of	45	84.4%	170	of	190	89.5%
T - Electrician	210	of	303	69.3%	10	of	13	76.9%	37	of	52	71.2%	25	of	37	67.6%	138	of	201	68.7%
T - Painter	50	of	54	92.6%	0	of	0	#Num!	1	of	1	100.0%	8	of	8	100.0%	41	of	45	91.1%
T - Pipefitter	62	of	105	59.0%	8	of	10	80.0%	20	of	36	55.6%	9	of	22	40.9%	25	of	37	67.6%
T - Plumber	127	of	167	76.0%	5	of	8	62.5%	14	of	29	48.3%	43	of	50	86.0%	65	of	80	81.3%
T - Sheetmetal	2	of	27	7.4%	0	of	2	0.0%	0	of	6	0.0%	2	of	14	14.3%	0	of	5	0.0%
Closed "on time"	712	of	963	73.9%	50	of	62	80.6%	98	of	167	58.7%	125	of	176	71.0%	439	of	558	78.7%

## February 2012

968

Routine: 0

T - Carpenter	241	of	273	88.3%	15	of	17	88.2%	36	of	47	76.6%	28	of	29	96.6%	162	of	180	90.0%
T - Electrician	247	of	296	83.4%	20	of	23	87.0%	31	of	43	72.1%	40	of	45	88.9%	156	of	185	84.3%

	Total per Trade			Emergency <1 day			High <3 days			Medium <14 days			Low <30 days		
T - Locksmith	35	of 44	79.5%	2	of 3	66.7%	2	of 2	100.0%	0	of 0	#Num!	31	of 39	79.5%
T - Painter	102	of 102	100.0%	0	of 0	#Num!	0	of 0	#Num!	9	of 9	100.0%	93	of 93	100.0%
T - Pipefitter	56	of 77	72.7%	6	of 8	75.0%	9	of 21	42.9%	21	of 27	77.8%	20	of 21	95.2%
T - Plumber	143	of 172	83.1%	12	of 14	85.7%	16	of 30	53.3%	60	of 69	87.0%	55	of 59	93.2%
T - Sheetmetal	3	of 4	75.0%	0	of 0	#Num!	1	of 2	50.0%	0	of 0	#Num!	2	of 2	100.0%
Closed "on time"	827	of 968	85.4%	55	of 65	84.6%	95	of 145	65.5%	158	of 179	88.3%	519	of 579	89.6%

## March 2012

981

Routine: 0

T - Carpenter	181	of 247	73.3%	17	of 17	100.0%	24	of 38	63.2%	37	of 56	66.1%	103	of 136	75.7%
T - Electrician	241	of 298	80.9%	19	of 27	70.4%	47	of 59	79.7%	28	of 39	71.8%	147	of 173	85.0%
T - Locksmith	125	of 150	83.3%	2	of 2	100.0%	5	of 5	100.0%	1	of 1	100.0%	117	of 142	82.4%
T - Painter	47	of 53	88.7%	0	of 0	#Num!	0	of 1	0.0%	1	of 3	33.3%	46	of 49	93.9%
T - Pipefitter	52	of 88	59.1%	6	of 6	100.0%	8	of 25	32.0%	14	of 27	51.9%	24	of 30	80.0%
T - Plumber	99	of 136	72.8%	4	of 7	57.1%	20	of 32	62.5%	25	of 32	78.1%	50	of 65	76.9%
T - Sheetmetal	1	of 9	11.1%	0	of 0	#Num!	0	of 4	0.0%	1	of 2	50.0%	0	of 3	0.0%
Closed "on time"	746	of 981	76.0%	48	of 59	81.4%	104	of 164	63.4%	107	of 160	66.9%	487	of 598	81.4%

## April 2012

927

Routine: 0

T - Carpenter	155	of 202	76.7%	10	of 14	71.4%	31	of 41	75.6%	32	of 43	74.4%	82	of 104	78.8%
T - Electrician	211	of 292	72.3%	13	of 19	68.4%	31	of 47	66.0%	13	of 25	52.0%	154	of 201	76.6%
T - Locksmith	106	of 111	95.5%	3	of 3	100.0%	10	of 11	90.9%	0	of 0	#Num!	93	of 97	95.9%
T - Painter	68	of 70	97.1%	0	of 0	#Num!	4	of 5	80.0%	2	of 3	66.7%	62	of 62	100.0%
T - Pipefitter	49	of 98	50.0%	4	of 5	80.0%	10	of 38	26.3%	15	of 29	51.7%	20	of 26	76.9%
T - Plumber	117	of 146	80.1%	5	of 7	71.4%	23	of 39	59.0%	40	of 48	83.3%	49	of 52	94.2%
T - Sheetmetal	0	of 8	0.0%	0	of 0	#Num!	0	of 3	0.0%	0	of 2	0.0%	0	of 3	0.0%
Closed "on time"	706	of 927	76.2%	35	of 48	72.9%	109	of 184	59.2%	102	of 150	68.0%	460	of 545	84.4%

	<i>Total per Trade</i>	<i>Emergency &lt;1 day</i>	<i>High &lt;3 days</i>	<i>Medium &lt;14 days</i>	<i>Low &lt;30 days</i>
<b>Report Total</b>	<b>7928 of 10221</b>	<b>480 of 612</b>	<b>1065 of 1742</b>	<b>1404 of 1891</b>	<b>4979 of 5976</b>
<b>Closed "on time":</b>	<b>77.6%</b>	<b>78.4%</b>	<b>61.1%</b>	<b>74.2%</b>	<b>83.3%</b>

# Trade Hours / Work Order

	<i>WO's</i>	<i>Hours</i>	<i>Hrs/WO</i>
<b>May 2011</b>			
<i>T - Carpenter</i>	229	1558.75	6.81
<i>T - Electrician</i>	285	2029.25	7.12
<i>T - Painter</i>	66	1028.75	15.59
<i>T - Pipefitter</i>	76	711.75	9.37
<i>T - Plumber</i>	119	927.75	7.80
<i>T - Sheetmetal</i>	12	7.50	0.63
<b>Month Total:</b>	<b>787</b>	<b>6263.75</b>	<b>7.96</b>
<b>June 2011</b>			
<i>T - Carpenter</i>	289	1376.99	4.76
<i>T - Electrician</i>	313	1927.50	6.16
<i>T - Painter</i>	56	1035.25	18.49
<i>T - Pipefitter</i>	59	698.25	11.83
<i>T - Plumber</i>	126	921.00	7.31
<i>T - Sheetmetal</i>	4	0.00	0.00
<b>Month Total:</b>	<b>847</b>	<b>5958.99</b>	<b>7.04</b>
<b>July 2011</b>			
<i>T - Carpenter</i>	225	1218.00	5.41
<i>T - Electrician</i>	253	1977.00	7.81
<i>T - Painter</i>	58	1335.25	23.02
<i>T - Pipefitter</i>	88	564.50	6.41
<i>T - Plumber</i>	112	805.00	7.19
<b>Month Total:</b>	<b>736</b>	<b>5899.75</b>	<b>8.02</b>
<b>August 2011</b>			
<i>T - Carpenter</i>	274	1254.23	4.58
<i>T - Electrician</i>	285	1892.50	6.64
<i>T - Painter</i>	41	1073.85	26.19
<i>T - Pipefitter</i>	65	515.00	7.92
<i>T - Plumber</i>	126	996.25	7.91
<i>T - Sheetmetal</i>	6	0.00	0.00
<b>Month Total:</b>	<b>797</b>	<b>5731.83</b>	<b>7.19</b>
<b>September 2011</b>			
<i>T - Carpenter</i>	313	1305.50	4.17
<i>T - Electrician</i>	254	2159.25	8.50
<i>T - Painter</i>	51	973.75	19.09
<i>T - Pipefitter</i>	72	676.00	9.39
<i>T - Plumber</i>	132	843.00	6.39
<i>T - Sheetmetal</i>	32	4.00	0.13



	<i>WO's</i>	<i>Hours</i>	<i>Hrs/WO</i>
<b>Month Total:</b>	<b>854</b>	<b>5961.50</b>	<b>6.98</b>
<b>October 2011</b>			
<i>T - Carpenter</i>	257	1359.10	5.29
<i>T - Electrician</i>	301	2241.00	7.45
<i>T - Painter</i>	50	1557.50	31.15
<i>T - Pipefitter</i>	57	557.50	9.78
<i>T - Plumber</i>	123	789.50	6.42
<i>T - Sheetmetal</i>	20	0.00	0.00
<b>Month Total:</b>	<b>808</b>	<b>6504.60</b>	<b>8.05</b>
<b>November 2011</b>			
<i>T - Carpenter</i>	252	1288.00	5.11
<i>T - Electrician</i>	253	2146.05	8.48
<i>T - Locksmith</i>	1	6.00	6.00
<i>T - Painter</i>	34	1098.50	32.31
<i>T - Pipefitter</i>	57	662.00	11.61
<i>T - Plumber</i>	141	861.75	6.11
<i>T - Sheetmetal</i>	36	2.00	0.06
<b>Month Total:</b>	<b>774</b>	<b>6064.30</b>	<b>7.84</b>
<b>December 2011</b>			
<i>T - Carpenter</i>	220	1335.25	6.07
<i>T - Electrician</i>	297	1916.00	6.45
<i>T - Locksmith</i>	1	2.00	2.00
<i>T - Painter</i>	46	1521.00	33.07
<i>T - Pipefitter</i>	73	594.75	8.15
<i>T - Plumber</i>	131	1132.75	8.65
<i>T - Sheetmetal</i>	11	0.00	0.00
<b>Month Total:</b>	<b>779</b>	<b>6501.75</b>	<b>8.35</b>
<b>January 2012</b>			
<i>T - Carpenter</i>	307	1409.00	4.59
<i>T - Electrician</i>	303	1950.50	6.44
<i>T - Painter</i>	54	918.00	17.00
<i>T - Pipefitter</i>	105	732.50	6.98
<i>T - Plumber</i>	167	1094.50	6.55
<i>T - Sheetmetal</i>	27	0.00	0.00
<b>Month Total:</b>	<b>963</b>	<b>6104.50</b>	<b>6.34</b>
<b>February 2012</b>			
<i>T - Carpenter</i>	273	1302.45	4.77
<i>T - Electrician</i>	296	2084.75	7.04
<i>T - Locksmith</i>	44	54.00	1.23
<i>T - Painter</i>	102	1258.00	12.33

	<i>WO's</i>	<i>Hours</i>	<i>Hrs/WO</i>
<i>T - Pipefitter</i>	77	505.00	6.56
<i>T - Plumber</i>	172	1014.00	5.90
<i>T - Sheetmetal</i>	4	0.00	0.00
<b><i>Month Total:</i></b>	<b>968</b>	<b>6218.20</b>	<b>6.42</b>
<b>March 2012</b>			
<i>T - Carpenter</i>	247	1049.50	4.25
<i>T - Electrician</i>	298	2197.10	7.37
<i>T - Locksmith</i>	150	235.00	1.57
<i>T - Painter</i>	53	1372.98	25.91
<i>T - Pipefitter</i>	88	679.00	7.72
<i>T - Plumber</i>	136	980.80	7.21
<i>T - Sheetmetal</i>	9	0.00	0.00
<b><i>Month Total:</i></b>	<b>981</b>	<b>6514.38</b>	<b>6.64</b>
<b>April 2012</b>			
<i>T - Carpenter</i>	202	1416.40	7.01
<i>T - Electrician</i>	292	1689.50	5.79
<i>T - Locksmith</i>	111	148.20	1.34
<i>T - Painter</i>	70	1129.20	16.13
<i>T - Pipefitter</i>	98	595.00	6.07
<i>T - Plumber</i>	146	1009.00	6.91
<i>T - Sheetmetal</i>	8	0.00	0.00
<b><i>Month Total:</i></b>	<b>927</b>	<b>5987.30</b>	<b>6.46</b>
<b><i>Report Total:</i></b>	<b>10221</b>	<b>73710.85</b>	<b>7.21</b>