

# D&CS Estimate Request Measurables

Request #	Requestor	Request Date	In Est Queue	Age	Being Estimated	Age	Est to Customer	Age	Waiting	Time-to-Cust
205591	L. Bott	7/21/2011	9/27/2011	49	1/17/2012	81	1/17/2012	1	87	<b>129</b>
208921	Jason Clark	9/8/2011	10/20/2011	31	11/2/2011	10	11/3/2011	2	162	<b>41</b>
212594	Amar Basu	11/14/2011	11/18/2011	5	12/23/2011	26	1/13/2012	16	91	<b>45</b>
212855	SA Krawetz, Ph.D./D. Cochrane	11/21/2011	3/9/2012	80	2/2/2012	27	2/15/2012	10	58	<b>63</b>
214902	Alex Stephens	1/20/2012					3/17/2012		27	<b>41</b>
214937	Dixon Kirkland	1/20/2012	2/8/2012	14	2/14/2012	5	2/16/2012	3	57	<b>20</b>
215069	Deb Brazen	1/24/2012	2/15/2012	17	2/17/2012	3	2/29/2012	9	44	<b>27</b>
215058	Deb Brazen	1/24/2012	2/15/2012	17	2/28/2012	10	3/5/2012	5	39	<b>30</b>
215066	Deb Brazen	1/24/2012	2/15/2012	17	2/28/2012	10	3/1/2012	3	43	<b>28</b>
215482	Bob Ostrowski	2/1/2012	2/2/2012	2	2/8/2012	5	2/10/2012	3	63	<b>8</b>
215541	Deb Brazen	2/2/2012	2/29/2012	20	3/8/2012	7	3/12/2012	3	32	<b>28</b>
215584	J Hill	2/3/2012	3/21/2012	34	3/22/2012	2				
215567	Matt Theut	2/3/2012	2/6/2012	2	2/9/2012	4	2/9/2012	1	64	<b>5</b>
215783	Cyndi Scheidel	2/8/2012			3/12/2012		3/15/2012	4	29	<b>27</b>
215773	Yang Zhao	2/8/2012	2/9/2012	2	2/14/2012	4	2/16/2012	3	57	<b>7</b>
215840	Janet Harris	2/9/2012								
215889	carol talbott	2/10/2012	3/16/2012	26	3/19/2012	2	3/23/2012	5	21	<b>31</b>
216018	Jean Andruski	2/14/2012	3/6/2012	16	3/9/2012	4	3/16/2012	6	28	<b>24</b>
216168	Kathy Schmeling	2/17/2012	3/5/2012	12	3/5/2012	1	3/5/2012	1	39	<b>12</b>
216142	Louise Dezur	2/17/2012	3/15/2012	20	3/23/2012	7	3/28/2012	4	16	<b>29</b>
216268	Alex Stephens	2/21/2012	3/28/2012	27	3/30/2012	3	3/30/2012	1	14	<b>29</b>
216265	Bob Ostrowski	2/21/2012	2/29/2012	7	3/2/2012	3	3/5/2012	2	39	<b>10</b>
216247	Krista Mitchell	2/21/2012	3/5/2012	10	3/6/2012	2	3/6/2012	1	38	<b>11</b>
216289	Bob Ostrowski	2/22/2012	3/5/2012	9	3/14/2012	8	3/16/2012	3	28	<b>18</b>
216352	Beth Kersey	2/23/2012	3/14/2012	15	3/26/2012	9	3/28/2012	3	16	<b>25</b>
216371	Antonio Yancy	2/23/2012	2/28/2012	4	3/23/2012	19	3/23/2012	1	21	<b>22</b>
216338	Mary Iverson	2/23/2012	3/28/2012	25	3/28/2012	1	3/28/2012	1	16	<b>25</b>
216589	Robert Gagnier	2/29/2012	3/2/2012	3	3/8/2012	5	3/13/2012	4	31	<b>10</b>
216695	Deb Ashcraft	3/2/2012								
216687	Sangeetha Gopalakrishnan	3/2/2012	3/5/2012	2	3/5/2012	1	3/6/2012	2	38	<b>3</b>
216686	Sangeetha Gopalakrishnan	3/2/2012	3/14/2012	9	3/26/2012	9	3/28/2012	3	16	<b>19</b>
216828	Sangeetha Gopalakrishnan	3/6/2012	3/7/2012	2	3/13/2012	5	3/19/2012	5	25	<b>10</b>

Request #	Requestor	Request Date	In Est Queue	Age	Being Estimated	Age	Est to Customer	Age	Waiting	Time-to-Cust
216885	Bob Ostrowski	3/7/2012								
216870	Christa Azar	3/7/2012	3/14/2012	6			3/28/2012		16	<b>16</b>
217073	Lydia Knight	3/13/2012	3/13/2012	1	3/16/2012	4	3/23/2012	6	21	<b>9</b>
217059	Curt Brahm	3/13/2012	3/13/2012	1	3/22/2012	8	3/23/2012	2	21	<b>9</b>
217420	Scott Frump	3/22/2012								
217556	Marie Persha	3/26/2012	4/2/2012	6	4/3/2012	2	4/5/2012	3	8	<b>9</b>
217770	Antonio Yancey	3/29/2012								
217787	Bob Ostrowski	3/30/2012	4/2/2012	2						
217786	Bob Ostrowski	3/30/2012	4/2/2012	2	4/4/2012	3	4/6/2012	3	7	<b>6</b>
217936	Scott Frump	4/3/2012	4/5/2012	3	4/6/2012	2				
217971	Bob Ostrowski	4/4/2012	4/4/2012	1	4/4/2012	1	4/5/2012	2	8	<b>2</b>
217978	Jim Stoddart	4/4/2012								
217980	Kelly Gottesman	4/4/2012	4/4/2012	1	4/5/2012	2				
217983	Clint Guethlein	4/4/2012	4/4/2012	1						
217989	Liz Roggenbuck	4/4/2012								
218033	Marie Persha	4/5/2012	4/6/2012	2						
218027	Mary Wood	4/5/2012								

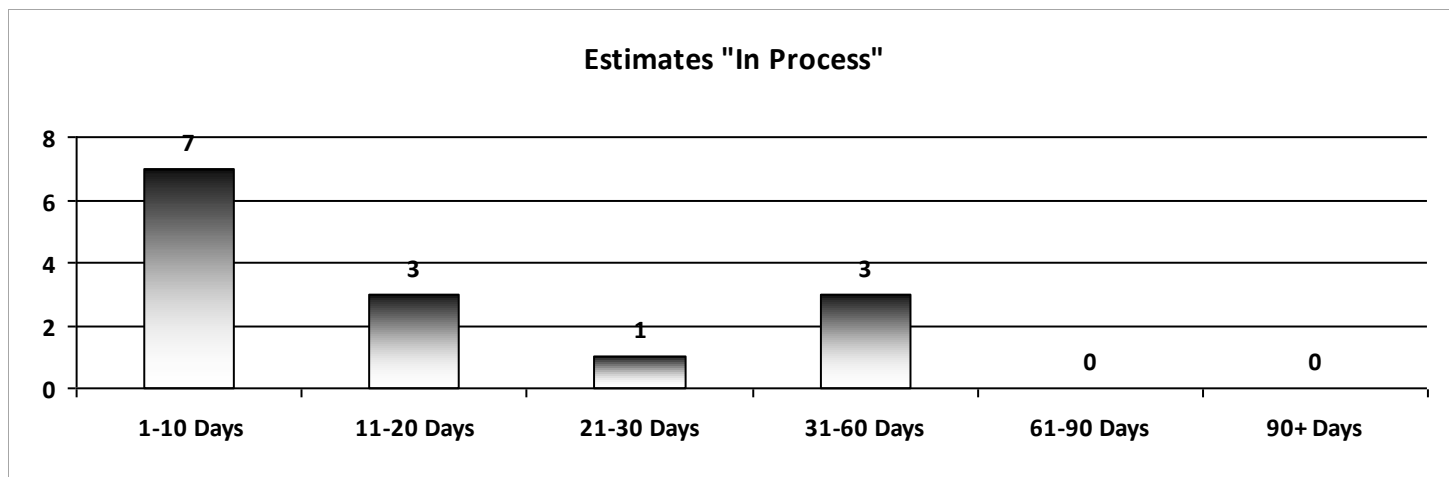
<b>In Estimate Queue: 4</b>	<b>Being Estimated: 3</b>	<b>Est. to Customer: 35</b>
<b>Avg. Days: 2.75</b>	<b>Avg. Days: 2</b>	<b>Avg. Days: 3.46</b>
<b>Sum of days: 11</b>	<b>Sum of days: 6</b>	<b>Sum of days: 121</b>

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**Avg. Days from Request to Customer: 8.207**

**Total Pending Estimate Requests: 49**

**Estimates "In Process": 14**



**Estimates that took less than 30 days to Customer: 29**

**Percent of total: 82.9%**