

# DRAFT Housing Work Orders Received 2/1/15 through 2/28/15

| WO                       | Recieved  | Finished  | Total      |  |
|--------------------------|-----------|-----------|------------|--|
| <b>Maint. Work Order</b> |           |           | <b>403</b> |  |
| <b>Atchison</b>          |           |           | <b>60</b>  |  |
| <b>Low</b>               |           |           | <b>60</b>  |  |
| <b>Atchison HK</b>       |           |           | <b>3</b>   |  |
| H-50477                  | 2/17/2015 | 2/17/2015 | 2/17/2015  | Test Work Order<br>authenticated user: Sheila Goree - dv9814<br>requester ip address: 141.217.230.158  |
| H-50483                  | 2/17/2015 | 2/17/2015 | 2/17/2015  | test work order<br>authenticated user: Sheila Goree - dv9814<br>requester ip address: 141.217.230.158  |
| H-50498                  | 2/17/2015 | 2/17/2015 | 2/17/2015  | test<br>authenticated user: Jasmynn Brown - fk4951<br>requester ip address: 141.217.230.158  |
| <b>Atchison Maint</b>    |           |           | <b>57</b>  |  |
| H-50209                  | 2/3/2015  | 2/4/2015  |            | Bathroom light is burnt out.<br>authenticated user: Abigail Landskroener - fk9925<br>requester ip address: 141.217.23.247  |
| H-50210                  | 2/3/2015  | 2/4/2015  |            | NOT IN LOUNGE!!! Light before the lounge (in front of the elevator) in the hallway is out<br>authenticated user: Christopher Ozog - fi3944<br>requester ip address: 35.16.111.248  |
| H-50218                  | 2/3/2015  | 2/3/2015  |            | Drain Pipe for sink washer broken, and leaking fluids.<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.230.163  |
| H-50237                  | 2/4/2015  |           |            | Community Directors office. Door Hinge screws are loose. authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191  |
| H-50262                  | 2/5/2015  | 2/6/2015  |            | Shower is clogged for unknown reason<br>authenticated user: Alicia Stephen - fo0172<br>requester ip address: 35.16.103.128   |
| H-50263                  | 2/5/2015  | 2/6/2015  |            | Our sink stopper isn't working properly, in the back you can't push it down so that the stopper will let water drain out faster and it is subsequently stuck. Thanks!<br>authenticated user: Asia Hightower - ev4173<br>requester ip address: 35.16.97.153 |
| H-50264                  | 2/5/2015  | 2/12/2015 |            | Need a new light bulb in the bathroom<br>authenticated user: Lisa Thomas - fa3802<br>requester ip address: 35.16.106.113   |
| H-50265                  | 2/6/2015  | 2/6/2015  |            | Shower is leaking black sewage and making a weird noise.<br>authenticated user: Kiera Kinsey - fp4425<br>requester ip address: 141.217.23.191  |
| H-50266                  | 2/6/2015  | 2/6/2015  |            | Shower drain is clogged<br><br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191  |
| H-50267                  | 2/6/2015  | 2/6/2015  |            | In shower water will not drain correctly while shower is on. Also water will come back up when water is not on<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191   |
| H-50268                  | 2/6/2015  | 2/6/2015  |            | Shower drain does not drain properly.<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191  |
| H-50277                  | 2/6/2015  | 2/9/2015  | 2/9/2015   | Shower drain clogged<br>authenticated user: Abigail Landskroener - fk9925<br>requester ip address: 141.217.23.191  |
| H-50310                  | 2/9/2015  | 2/9/2015  | 2/9/2015   | Hole in wall on first floor. Needs painting<br>authenticated user: Sheila Goree - dv9814<br>requester ip address: 141.217.230.155  |
| H-50323                  | 2/9/2015  | 2/16/2015 | 2/16/2015  | Window screen removed from window.<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191   |

| WO      | Recieved  | Finished  | Total     |   |
|---------|-----------|-----------|-----------|---|
| H-50334 | 2/10/2015 | 2/10/2015 | 2/10/2015 | 1st floor walls need painting<br>authenticated user: Sheila Goree - dv9814<br>requester ip address: 141.217.230.155   |
| H-50366 | 2/12/2015 | 2/13/2015 |           | The bathroom light does not come on anymore.<br><br>Thank You<br>authenticated user: Christopher Cross - fa6775<br>requester ip address: 141.217.23.191                               |
| H-50367 | 2/12/2015 | 2/12/2015 | 2/12/2015 | Light broken on light post nearest to room 511. Glass was cleaned up by RA on Duty William A.<br>authenticated user: William Alexander - ew0056<br>requester ip address: 35.16.195.52 |
| H-50368 | 2/12/2015 | 2/13/2015 | 2/13/2015 | Stained light panels in vestibule need to be replaced.<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191  |
| H-50380 | 2/12/2015 | 2/12/2015 | 2/12/2015 | From 455-453 the walls need to be painted<br>authenticated user: Kristin Tarp - er0881<br>requester ip address: 141.217.23.247  |
| H-50381 | 2/12/2015 | 2/12/2015 | 2/12/2015 | Between 449-451 walls need to be painted<br>authenticated user: Kristin Tarp - er0881<br>requester ip address: 141.217.23.247   |
| H-50382 | 2/12/2015 | 2/12/2015 | 2/12/2015 | Lounge needs paint<br>authenticated user: Kristin Tarp - er0881<br>requester ip address: 141.217.23.247   |
| H-50383 | 2/12/2015 | 2/12/2015 | 2/12/2015 | Above the door, the light is out<br>authenticated user: Kristin Tarp - er0881<br>requester ip address: 141.217.23.247   |
| H-50388 | 2/12/2015 | 2/12/2015 | 2/12/2015 | sconce light near room 350 is out.<br><br>Maintenance Tech: Therese Aponte  |
| H-50394 | 2/13/2015 |           |           | Entry Door handle loose.<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191  |
| H-50395 | 2/13/2015 |           |           | Screw missing in striker plate<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191  |
| H-50396 | 2/13/2015 |           |           | 3rd floor by back elevator paint is needed above light fixture.<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191                                   |
| H-50397 | 2/13/2015 |           |           | Light above door is out<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191   |
| H-50399 | 2/13/2015 |           |           | Paint is needed, marked up walls.<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191   |
| H-50400 | 2/13/2015 | 2/13/2015 | 2/13/2015 | Paint is needed, marked up walls<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191  |
| H-50419 | 2/13/2015 | 2/13/2015 | 2/13/2015 | repair table top and tighten legs<br>authenticated user: Joanna Berry - fa3511<br>requester ip address: 141.217.23.191  |
| H-50420 | 2/13/2015 | 2/13/2015 | 2/13/2015 | between 435 - 433 there are marks on the wall<br>authenticated user: Joanna Berry - fa3511<br>requester ip address: 141.217.23.191  |
| H-50421 | 2/13/2015 | 2/13/2015 | 2/13/2015 | RIPPED PAINT AROUND THE DOOR<br>authenticated user: Joanna Berry - fa3511<br>requester ip address: 141.217.23.191   |
| H-50422 | 2/13/2015 | 2/13/2015 | 2/13/2015 | BETWEEN 447 - 445 THE PAINT ON THE WALL IS RIPPED<br>authenticated user: Joanna Berry - fa3511<br>requester ip address: 141.217.23.191  |
| H-50435 | 2/13/2015 | 2/16/2015 | 2/16/2015 | BETWEEN 431 - 429 PAINT IS RIPPED ON WALL AND DOOR<br>authenticated user: Joanna Berry - fa3511<br>requester ip address: 141.217.23.191   |
| H-50432 | 2/16/2015 | 2/16/2015 | 2/16/2015 | ceiling is stained and needs to be painted<br>authenticated user: Chevonne Abrams - eh3331<br>requester ip address: 141.217.23.247  |
| H-50438 | 2/16/2015 | 2/16/2015 | 2/16/2015 | tighten table legs<br>authenticated user: Chevonne Abrams - eh3331<br>requester ip address: 141.217.23.247  |

| WO      | Recieved  | Finished  | Total     |   |
|---------|-----------|-----------|-----------|---|
| H-50439 | 2/16/2015 | 2/16/2015 | 2/16/2015 | storage unit broke<br>authenticated user: Chevonne Abrams - eh3331<br>requester ip address: 141.217.23.247  |
| H-50441 | 2/16/2015 | 2/16/2015 | 2/16/2015 | Hallway by maintenance shop... 2 lights are out<br>authenticated user: Chevonne Abrams - eh3331<br>requester ip address: 141.217.23.247   |
| H-50442 | 2/16/2015 | 2/16/2015 | 2/16/2015 | tighten table legs<br>authenticated user: Chevonne Abrams - eh3331<br>requester ip address: 141.217.23.247  |
| H-50463 | 2/17/2015 | 2/17/2015 | 2/17/2015 | Replace toilet paper dispenser in the boys and girls bathrooms on the main floor in Atchison.<br>authenticated user: Faith Basheer - fp3620<br>requester ip address: 141.217.23.191   |
| H-50510 | 2/18/2015 | 2/18/2015 | 2/18/2015 | The caulk between the wall and sink under the mirror is becoming damaged over time. Not sure if its because of the steam from the shower.<br>authenticated user: Wanza Mason - fi1610<br>requester ip address: 141.217.23.247                                     |
| H-50574 | 2/19/2015 | 2/19/2015 | 2/20/2015 | Paint in the lounge<br>authenticated user: Abigail Landskroener - fk9925<br>requester ip address: 141.217.23.247  |
| H-50590 | 2/20/2015 |           |           | Storage unit looseauthenticated user: Sheila Goree - dv9814requester ip address: 141.217.230.158  |
| H-50591 | 2/20/2015 |           |           | Light out above doorauthenticated user: Sheila Goree - dv9814requester ip address: 141.217.230.158  |
| H-50592 | 2/20/2015 |           |           | Paint loungeauthenticated user: Sheila Goree - dv9814requester ip address: 141.217.230.158  |
| H-50646 | 2/23/2015 | 2/23/2015 | 2/23/2015 | Lounge stove handle has been broken off and needs replacing<br><br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191   |
| H-50647 | 2/23/2015 | 2/23/2015 | 2/23/2015 | Walls in hallway need painting from area 353-357.<br>authenticated user: Ashley Hepp - fa9366<br>requester ip address: 141.217.23.191   |
| H-50702 | 2/25/2015 | 2/25/2015 | 2/25/2015 | Paint<br>authenticated user: Fadi Basheer - ez7294<br>requester ip address: 141.217.23.247  |
| H-50733 | 2/25/2015 |           |           | Paint<br>authenticated user: Fadi Basheer - ez7294<br>requester ip address: 141.217.23.247  |
| H-50708 | 2/26/2015 |           |           | There is a drainage problem in the shower. authenticated user: Ansa Paul - fh2517requester ip address: 35.16.198.27   |
| H-50722 | 2/26/2015 |           |           | Apartment tub drain is cloggedauthenticated user: Ashley Hepp - fa9366requester ip address: 141.217.23.247  |
| H-50721 | 2/26/2015 |           |           | Storage units need to be cleanedauthenticated user: Ashley Hepp - fa9366requester ip address: 141.217.23.247  |
| H-50723 | 2/26/2015 |           |           | Storage unit needs to be cleaned outauthenticated user: Ashley Hepp - fa9366requester ip address: 141.217.23.247  |
| H-50734 | 2/26/2015 |           |           | Sink is clogged and backed up<br>authenticated user: Ashley Lee - fg9603<br>requester ip address: 35.16.196.238   |
| H-50735 | 2/27/2015 |           |           | My OneCard, due to extraneous circumstances, fell behind the heater panel inside the vestibule under the card reader. Can you take off the face plate so I can get my card to be able to get back inside the building? Thank you.<br>authenticated user: Elton De |
| H-50738 | 2/27/2015 |           |           | OneCard fell behind heater vent cover in vestibule. authenticated user: Ashley Hepp - fa9366requester ip address: 141.217.23.191  |
| H-50737 | 2/27/2015 |           |           | 434 and 634 storage units need to be cleaned. authenticated user: Ashley Hepp - fa9366requester ip address: 141.217.23.191  |

|                         |           |
|-------------------------|-----------|
| <b>Chatsworth</b>       | <b>34</b> |
| <b>Medium</b>           | <b>1</b>  |
| <b>Chatsworth Maint</b> | <b>1</b>  |

| WO                      | Recieved  | Finished  | Total     |   |
|-------------------------|-----------|-----------|-----------|---|
| H-50519                 | 2/17/2015 |           |           | My kitchen sink is stuck and does not drain water.authenticated user: Shivnath Mazumder - dv2939requester ip address: 141.217.26.251  |
| <b>Low</b>              |           |           | <b>33</b> |   |
| <b>Chatsworth HK</b>    |           |           | <b>2</b>  |   |
| H-50230                 | 2/3/2015  |           |           | need a housekeeping checkauthenticated user: Manaswini Remidi - fs2524requester ip address: 141.217.23.205  |
| H-50390                 | 2/12/2015 |           |           | HOUSEKEEPING--Please clean carpet directly in front of living room radiator. Carpet became wet due to a leaking radiator valve, which has been repaired.authenticated user: Prentis Gipson - bq7019requester ip address: 141.217.83.226                             |
| <b>Chatsworth Maint</b> |           |           | <b>31</b> |   |
| H-50177                 | 2/2/2015  |           |           | No port for Cable TV can be found in the room.authenticated user: Najiamah Allah - ej2633requester ip address: 141.217.23.205   |
| H-50211                 | 2/3/2015  |           |           | The resident Mavdheya Anasadani stated that when she moved in on January 1, 2015 there was no towel rack in the bathroom.authenticated user: Nailah Hall - ff4867requester ip address: 141.217.23.205   |
| H-50215                 | 2/3/2015  |           |           | One light is out in Chatsworth laundry room.authenticated user: Isabell Groves - fb2096requester ip address: 141.217.23.210   |
| H-50231                 | 2/3/2015  |           |           | need a maintenance checkauthenticated user: Manaswini Remidi - fs2524requester ip address: 141.217.23.205   |
| H-50245                 | 2/5/2015  |           |           | Kitchen sink got blocked.authenticated user: Fahad Shaikh - fn5847requester ip address: 141.217.232.211   |
| H-50292                 | 2/6/2015  | 2/9/2015  | 2/10/2015 | Recently, the sink in the bathroom will not drain as it used to. It seems to be very clogged up. The only reason I can see a clog forming is hair. Can you unclog the drain in our bathroom sink?<br>authenticated user: Trevor Kirsch - ez5399<br>requester ip add |
| H-50290                 | 2/8/2015  |           |           | The backlight of the building is out.authenticated user: Renee Brown - ez9158requester ip address: 141.217.23.210   |
| H-50313                 | 2/9/2015  | 2/10/2015 | 2/10/2015 | Need new shelves inside (plastic bowl accidentally melted inside oven).<br>authenticated user: Najiamah Allah - ej2633<br>requester ip address: 141.217.23.210  |
| H-50318                 | 2/9/2015  |           |           | The 4th floor elevator lobby light's are out.authenticated user: Danielle Henry - ew4467requester ip address: 141.217.23.210  |
| H-50335                 | 2/10/2015 | 2/11/2015 | 2/11/2015 | The safety barrier under the front door was damaged since I moved in..<br>authenticated user: Mardheya Alsamadani - ft7392<br>requester ip address: 141.217.233.15  |
| H-50347                 | 2/11/2015 | 2/11/2015 | 2/11/2015 | The stoves are not starting.<br>authenticated user: Yi Tak Tsang - fp9900<br>requester ip address: 141.217.233.88   |
| H-50357                 | 2/11/2015 | 2/12/2015 | 2/12/2015 | The lights in the hallway and kitchen wont work. Could you please replace them with a new set.<br>authenticated user: Sunil Gummadam - fb8563<br>requester ip address: 141.217.232.112  |
| H-50362                 | 2/12/2015 |           |           | the second bulb at the starting of staircase not working in the first floor.authenticated user: Manaswini Remidi - fs2524requester ip address: 141.217.23.205   |
| H-50407                 | 2/13/2015 | 2/16/2015 | 2/16/2015 | our bathroom sink is clogged and water takes several minutes to drain out<br>authenticated user: Megan Smith - fb5998<br>requester ip address: 141.217.233.200  |
| H-50520                 | 2/17/2015 |           |           | One of the Window head within the living room is detached from the window frame. Kindly fix it.authenticated user: Jayant Sakhardande - fj6255requester ip address: 141.217.232.237   |
| H-50522                 | 2/18/2015 |           |           | A resident informed us that the light in the stairway is out and they are worried about it being hazardous authenticated user: Isabell Groves - fb2096requester ip address: 141.217.23.205  |
| H-50570                 | 2/18/2015 | 2/19/2015 | 2/23/2015 | EMERGENCY!!!<br>Toilet Over Flooded<br>Cleaning Up Mess Now, Hopefully waiting for someone to help me clear it up...<br>Thank You Very Much!!<br>Notified Front Desk...<br>authenticated user: Shawn Sethi - eb3313<br>requester ip address: 141.217.233.157        |

| WO              | Recieved  | Finished  | Total     |  |
|-----------------|-----------|-----------|-----------|--|
| H-50572         | 2/19/2015 | 2/20/2015 | 2/23/2015 | The left stoves are out.<br>authenticated user: Yi Tak Tsang - fp9900<br>requester ip address: 141.217.233.88  |
| H-50573         | 2/19/2015 |           |           | In laundry room, lights are out near furthest wall by dryers 11 and 12. authenticated user: Krishna Shah - cq3799<br>requester ip address: 141.217.23.205  |
| H-50587         | 2/20/2015 | 2/20/2015 | 2/23/2015 | Lights are not working in trash room.<br>authenticated user: Tamika Davis - eq2532<br>requester ip address: 141.217.23.210   |
| H-50602         | 2/20/2015 |           |           | Maintenance Checkauthenticated user: Nailah Hall - ff4867<br>requester ip address: 141.217.23.210  |
| H-50604         | 2/20/2015 | 2/20/2015 | 2/25/2015 | Heat is working but resident says apartment is still very cold. Please try to find a way to ease the draft in the apartment. Thanks!<br>authenticated user: Lofti Kerzabi - fo8196<br>requester ip address: 141.217.23.205                   |
| H-50628         | 2/22/2015 | 2/24/2015 | 2/25/2015 | No light in the bathroom<br>authenticated user: Nassouh Alkassem - fl6131<br>requester ip address: 35.16.74.244  |
| H-50642         | 2/23/2015 | 2/24/2015 | 2/25/2015 | Sink in kitchen is filling with water- pipes my be clogged.<br>authenticated user: Celia Staniak - ev6281<br>requester ip address: 141.217.23.210  |
| H-50653         | 2/23/2015 | 2/24/2015 | 2/25/2015 | The sink in kitchen have blocked.<br>authenticated user: Jiayi Meng - fm3278<br>requester ip address: 141.217.232.196  |
| H-50655         | 2/23/2015 |           |           | Light fixture in the bathroom is not working. authenticated user: Shiv Enaker - eu5775<br>requester ip address: 141.217.23.210   |
| H-50658         | 2/23/2015 | 2/24/2015 | 2/25/2015 | The Kitchen sink lines is clogged and the water is draining slowly.<br><br>The heaters stop working last morning.<br>authenticated user: Logayn Hussam Aldin - et0486<br>requester ip address: 141.217.232.171                               |
| H-50684         | 2/25/2015 |           |           | Water is leaking through the roof in the living room (901 is leaking as well and is in the process of being repaired by FP&M, leaks may be related)authenticated user: Aditya Hippalgaonka - fs2786<br>requester ip address: 141.217.233.219 |
| H-50698         | 2/25/2015 | 2/25/2015 | 2/25/2015 | Pump in the kitchen sink is not working- water won't go down the drain and the sink is filling up.<br>authenticated user: Celia Staniak - ev6281<br>requester ip address: 141.217.23.210   |
| H-50713         | 2/25/2015 |           |           | The bathtub and bathroom sink drainage is slow, and isn't draining properly. authenticated user: Najifa Choudhury - er0737<br>requester ip address: 141.217.23.225   |
| H-50729         | 2/26/2015 |           |           | Bathroom sink is cloggedauthenticated user: Tiara Jackson - eg9008<br>requester ip address: 35.16.61.168   |
| <b>DeRoy</b>    |           |           | <b>72</b> |  |
| <b>High</b>     |           |           | <b>25</b> |  |
| <b>DeRoy HK</b> |           |           | <b>22</b> |  |
| H-50183         | 2/3/2015  |           | 2/2/2015  | Final clean<br>authenticated user: Ashley Fry - ej8471<br>requester ip address: 141.217.23.210   |
| H-50185         | 2/3/2015  |           | 2/4/2015  | Final clean<br>authenticated user: Ashley Fry - ej8471<br>requester ip address: 141.217.23.210   |
| H-50186         | 2/3/2015  |           | 2/4/2015  | Weekly clean<br>authenticated user: Ashley Fry - ej8471<br>requester ip address: 141.217.23.210  |
| H-50187         | 2/3/2015  |           |           | Weekly cleanauthenticated user: Ashley Fry - ej8471<br>requester ip address: 141.217.23.210  |
| H-50188         | 2/3/2015  |           |           | Weekly cleanauthenticated user: Ashley Fry - ej8471<br>requester ip address: 141.217.23.210  |
| H-50189         | 2/3/2015  |           | 2/5/2015  | Weekly clean<br>authenticated user: Ashley Fry - ej8471<br>requester ip address: 141.217.23.210  |
| H-50306         | 2/9/2015  |           |           | Weekly cleaningauthenticated user: Celia Staniak - ev6281<br>requester ip address: 141.217.23.210  |

| WO                 | Recieved  | Finished  | Total   |
|--------------------|-----------|-----------|---|
| H-50307            | 2/9/2015  |           | Weekly cleaningauthenticated user: Celia Staniak - ev6281requester ip address: 141.217.23.210   |
| H-50308            | 2/9/2015  |           | Weekly cleaningauthenticated user: Celia Staniak - ev6281requester ip address: 141.217.23.210   |
| H-50309            | 2/9/2015  |           | Weekly cleaningauthenticated user: Celia Staniak - ev6281requester ip address: 141.217.23.210   |
| H-50332            | 2/10/2015 |           | Final clean (next move-in is scheduled for Sunday, Feb. 15)   |
| H-50373            | 2/12/2015 |           | Final clean   |
| H-50494            | 2/17/2015 |           | Weekly cleanauthenticated user: Ashley Fry - ej8471requester ip address: 141.217.23.210   |
| H-50495            | 2/17/2015 |           | Weekly cleanauthenticated user: Ashley Fry - ej8471requester ip address: 141.217.23.210   |
| H-50496            | 2/17/2015 |           | Weekly cleanauthenticated user: Ashley Fry - ej8471requester ip address: 141.217.23.210   |
| H-50497            | 2/17/2015 |           | Weekly cleanauthenticated user: Ashley Fry - ej8471requester ip address: 141.217.23.210   |
| H-50629            | 2/23/2015 |           | FINAL CLEANauthenticated user: Sai Vishnu Aluru - fl8666requester ip address: 141.217.23.210  |
| H-50630            | 2/23/2015 |           | FINAL CLEANauthenticated user: Sai Vishnu Aluru - fl8666requester ip address: 141.217.23.210  |
| H-50631            | 2/23/2015 |           | WEEKLY CLEANauthenticated user: Sai Vishnu Aluru - fl8666requester ip address: 141.217.23.210   |
| H-50632            | 2/23/2015 |           | WEEKLY CLEANauthenticated user: Sai Vishnu Aluru - fl8666requester ip address: 141.217.23.210   |
| H-50633            | 2/23/2015 |           | WEEKLY CLEANauthenticated user: Sai Vishnu Aluru - fl8666requester ip address: 141.217.23.210   |
| H-50694            | 2/25/2015 |           | Final clean   |
| <b>DeRoy Maint</b> |           | <b>3</b>  |   |
| H-50178            | 2/1/2015  | 2/4/2015  | Ceiling leaking in bedroom near the crease. authenticated user: Amanda Funk - fi7020 requester ip address: 141.217.23.210   |
| H-50214            | 2/3/2015  | 2/5/2015  | Residents are unable to use their kitchen sink because water will leak down into 1015.<br><br>*Please forward work order to engineers if needed<br>authenticated user: Isabell Groves - fb2096<br>requester ip address: 141.217.23.210                        |
| H-50686            | 2/25/2015 |           | Hi, There is an unbearable noise over my apartment and I think it is caused by the heating system. I can not sleep, all the walls are vibrating and I do not know what else to do. Please help us with that. It is horrible. authenticated user: Thiago Braga |
| <b>Medium</b>      |           | <b>1</b>  |   |
| <b>DeRoy Maint</b> |           | <b>1</b>  |   |
| H-50286            | 2/6/2015  |           | The resident stated that the people below her complains of the ceiling leaking whenever she showers in Room 712. authenticated user: Nailah Hall - ff4867requester ip address: 141.217.23.210   |
| <b>Low</b>         |           | <b>46</b> |   |
| <b>DeRoy HK</b>    |           | <b>4</b>  |   |
| H-50488            | 2/17/2015 |           | Entrance to room has a strong mildew smell. Cannot find source of smell. Smell has persisted for around a week. authenticated user: Douglas Pacholke - ep9010requester ip address: 35.16.73.140   |
| H-50490            | 2/17/2015 |           | There is a mildew smell coming through the pipes in the bathroom. Its starting to move towards the larger room. authenticated user: Danielle Henry - ew4467requester ip address: 35.16.79.7   |
| H-50601            | 2/20/2015 |           | Housekeeping Checkauthenticated user: Nailah Hall - ff4867requester ip address: 141.217.23.210  |
| H-50607            | 2/20/2015 |           | Housekeeping checkauthenticated user: Nailah Hall - ff4867requester ip address: 141.217.23.210  |
| <b>DeRoy Maint</b> |           | <b>42</b> |   |
| H-50179            | 2/1/2015  | 2/4/2015  | Ceiling leaking in kitchen near the light fixture. authenticated user: Amanda Funk - fi7020 requester ip address: 141.217.23.210  |

| WO      | Recieved  | Finished  | Total     |  |
|---------|-----------|-----------|-----------|--|
| H-50212 | 2/3/2015  |           | 2/4/2015  | Replace the bathroom light bulb<br>authenticated user: Naman Chopra - fq7231<br>requester ip address: 35.16.71.235   |
| H-50232 | 2/4/2015  | 2/4/2015  |           | Urgent: The light bulb in one of the bedroom stopped working and water is dripping continuously from bulb area area. Urgent maintenance required.<br>authenticated user: Lakshmi Mohanadas - fk2967<br>requester ip address: 141.217.23.205                  |
| H-50247 | 2/5/2015  |           | 2/5/2015  | Bathtub is draining very slowly.<br>authenticated user: Tamika Davis - eq2532<br>requester ip address: 141.217.23.210  |
| H-50285 | 2/6/2015  | 2/9/2015  | 2/9/2015  | The blinds in my room came down while I was sleeping. I am in the larger room with there windows.<br><br>Thanks!<br>authenticated user: Amari McGee - ev1977<br>requester ip address: 35.16.69.138   |
| H-50287 | 2/6/2015  | 2/9/2015  | 2/10/2015 | All the lights in the hallway from 401-406 are out. It is a dark hallway.<br>authenticated user: Nikita Pathak - ef6627<br>requester ip address: 141.217.23.210  |
| H-50291 | 2/8/2015  | 2/9/2015  | 2/9/2015  | Light in fridge is not working.<br>authenticated user: Tamika Davis - eq2532<br>requester ip address: 35.16.77.211   |
| H-50314 | 2/9/2015  |           |           | I would like to fix my couch, because it is with some broken wood, I do know. It is stinky as well, since always, if a changing would be possible, it would be great! Tks!authenticated user: Thiago Freitas Ramos - ft0492requester ip address: 35.16.195.3 |
| H-50331 | 2/10/2015 |           |           | The carpet strip in the lounge, with the vending machines, (the rubber piece where the carpet meets the tile) is coming up from the floor.authenticated user: - requester ip address: 141.217.23.210   |
| H-50337 | 2/10/2015 | 2/11/2015 | 2/11/2015 | Clogged Toilet<br>authenticated user: Kristine Jones - fa2343<br>requester ip address: 35.16.64.175  |
| H-50384 | 2/12/2015 |           |           | Dry Wall Deroy Activity Room authenticated user: Tamika Davis - eq2532requester ip address: 141.217.23.210   |
| H-50385 | 2/12/2015 |           |           | Paint Deroy Activity Room authenticated user: Tamika Davis - eq2532requester ip address: 141.217.23.210  |
| H-50386 | 2/12/2015 | 2/12/2015 | 2/12/2015 | Oven is not working<br>authenticated user: Tamika Davis - eq2532<br>requester ip address: 141.217.23.210   |
| H-50392 | 2/12/2015 | 2/12/2015 | 2/12/2015 | Cabinet door needs fixing at Deroy front desk<br>authenticated user: Tamika Davis - eq2532<br>requester ip address: 141.217.23.210   |
| H-50405 | 2/13/2015 | 2/16/2015 | 2/16/2015 | Kitchen sink drain clogged<br>authenticated user: Kelsey Skinner - el9224<br>requester ip address: 141.217.233.238   |
| H-50456 | 2/15/2015 | 2/16/2015 | 2/16/2015 | Blinds need replacing. The one blind that was NOT recently replaced in my bedroom has fallen.<br>authenticated user: Tamika Davis - eq2532<br>requester ip address: 35.16.73.182   |
| H-50484 | 2/16/2015 |           |           | There is air that is drafting from the window in the apartment. The air is causing the apartment to feel cold even when the temperature is at 90 degrees.authenticated user: Danielle Henry - ew4467requester ip address: 141.217.23.210                     |
| H-50485 | 2/16/2015 | 2/18/2015 | 2/18/2015 | Installation of blinds is needed in apartment 1501<br>authenticated user: Danielle Henry - ew4467<br>requester ip address: 141.217.23.210  |
| H-50486 | 2/16/2015 | 2/18/2015 |           | Flapper doesn't work well. Sometimes it doesn't close well so water continue to drain!<br><br>The toilet need fixing too.<br><br>Thank you<br>authenticated user: Antowan Zyada - fo5804<br>requester ip address: 141.217.203.131                            |
| H-50487 | 2/16/2015 |           |           | Please paint the DeRoy Community Room color Neptune's Jewl 70GG39/303 A1150 from the paint samples.THANKS!authenticated user: Audrey Cloum - el0476requester ip address: 141.217.23.183  |

| WO      | Recieved  | Finished  | Total     |   |
|---------|-----------|-----------|-----------|---|
| H-50514 | 2/17/2015 | 2/18/2015 | 2/18/2015 | The sink in bathroom is blocked. A cap might have feel down the sink.<br>authenticated user: Isabell Groves - fb2096<br>requester ip address: 141.217.23.210  |
| H-50515 | 2/18/2015 |           |           | The window of the small bedroom leaks cold air. Water glasses in resident's room freeze overnight.<br>authenticated user: Ashley Fry - ej8471<br>requester ip address: 141.217.23.210   |
| H-50517 | 2/18/2015 |           |           | One of the light bulb in the bathroom died. Need replacement<br>authenticated user: Kieu-Nhi Tran - eh2704<br>requester ip address: 35.16.68.67   |
| H-50563 | 2/18/2015 |           |           | Mold/ mildew smell coming from kitchen vents.<br>authenticated user: Keontae Ware - fg9660<br>requester ip address: 141.217.23.210  |
| H-50564 | 2/19/2015 |           |           | The blinds on the far right are literally hanging by a thread, it is about to fall down.<br><br>authenticated user: Nicole Fry - eq0918<br>requester ip address: 35.16.192.167  |
| H-50565 | 2/19/2015 |           |           | Dear Housing Serices,I am please to inform you that we have a problem with the bath! We need a bathing blind cover at our bath. It is not working for us at this time! Water flows everywhere as it open, we an unable to control. We need you to came and put  |
| H-50566 | 2/19/2015 |           |           | The smoke detector is repeatedly sending a message to the front desk saying it is excessively dirty. Please arrange to have it cleaned.<br>authenticated user: Audrey Cloum - el0476<br>requester ip address: 141.217.23.201                                    |
| H-50567 | 2/19/2015 | 2/19/2015 |           | The smoke detector is repeatedly sending a message to the front desk saying it is excessively dirty. Please arrange to have it cleaned.<br>authenticated user: Audrey Cloum - el0476<br>requester ip address: 141.217.23.201                                    |
| H-50568 | 2/19/2015 | 2/19/2015 |           | The smoke detector is repeatedly sending a message to the front desk saying it is excessively dirty. Please arrange to have it cleaned.<br>authenticated user: Audrey Cloum - el0476<br>requester ip address: 141.217.23.201                                    |
| H-50569 | 2/19/2015 | 2/19/2015 |           | The smoke detector is repeatedly sending a message to the front desk saying it is excessively dirty. Please arrange to have it cleaned.<br>authenticated user: Audrey Cloum - el0476<br>requester ip address: 141.217.23.201                                    |
| H-50584 | 2/20/2015 | 2/23/2015 | 2/23/2015 | Hi There,<br>Good morning!<br>My window curtain can not rotate.Please send someone to repair it.<br>Thanks.<br>authenticated user: Zhanguo Yue - fr1390<br>requester ip address: 141.217.233.53   |
| H-50605 | 2/20/2015 | 2/20/2015 | 2/25/2015 | The largest heat plate of the oven does not work.<br>authenticated user: Xuecheng Yu - fl7209<br>requester ip address: 35.16.28.135   |
| H-50608 | 2/20/2015 |           |           | Maintenance Check<br>authenticated user: Nailah Hall - ff4867<br>requester ip address: 141.217.23.210   |
| H-50622 | 2/20/2015 | 2/23/2015 | 2/23/2015 | Right hand upper corner (smaller) stove is not working<br>authenticated user: Joydeep Roy - ew7327<br>requester ip address: 141.217.35.250  |
| H-50623 | 2/21/2015 | 2/23/2015 | 2/23/2015 | Light bulb in a round mask above the hallway broke.<br>authenticated user: Hsin-Ting Shih - fk5877<br>requester ip address: 141.217.232.57  |
| H-50624 | 2/21/2015 |           |           | Resident is complaining about a water leakage coming from her bathroom door. Says it rises up from the doorway. She says it does not happen after showers or any spills. Says that it's been happening for the past couple weeks. It is inconsistent and does n |
| H-50626 | 2/21/2015 |           |           | There is a leak in the roof in the kitchen area near the cabinets and outlets. There are at least 3 spots where visible leakage is taking place and it could possibly damage the paint, floor and cabinets. In the bathroom area, I can also hear something lea |
| H-50627 | 2/22/2015 | 2/23/2015 | 2/23/2015 | The white sealant (silicone?) in the small space on the counter-top behind the kitchen sink faucet has been decaying and is peeling off. Please replace.<br>authenticated user: Ahmed Elsayed Mohamed Afifi - fs7197<br>requester ip address: 35.16.77.142      |
| H-50672 | 2/24/2015 | 2/25/2015 | 2/25/2015 | Base of sink cabinet needs to be replaced due to severe water damage. The base of the cabinet smells sour and is discolored.<br>authenticated user: Chiara Woods - eb8378<br>requester ip address: 35.16.195.212  |
| H-50674 | 2/24/2015 | 2/25/2015 | 2/25/2015 | The coil on the stove is detached from the burner<br>authenticated user: Isabell Groves - fb2096<br>requester ip address: 141.217.23.210  |



| WO                   | Recieved  | Finished  | Total     |  |
|----------------------|-----------|-----------|-----------|--|
| H-50693              | 2/25/2015 |           |           | Residents say vacuum cleaner is not working properly. Please fix.  |
| H-50696              | 2/25/2015 |           |           | Behoovement valve discombobulatedauthenticated user: Jon Barth - ft0247requester ip address: 141.217.83.169  |
| <b>Ghafari</b>       |           |           | <b>74</b> |  |
| <b>High</b>          |           |           | <b>3</b>  |  |
| <b>Ghafari Maint</b> |           |           | <b>3</b>  |  |
| H-50461              | 2/16/2015 | 2/16/2015 | 2/16/2015 | Window frame is falling out. when lifting window, window gets pushed outside. May need to be fixed or replaced<br>authenticated user: Anthony Kurcz - ez7811<br>requester ip address: 141.217.23.232   |
| H-50586              | 2/19/2015 | 2/20/2015 | 2/23/2015 | Shower is overflowing<br>authenticated user: Victoria Guster-Brown - fo0181<br>requester ip address: 35.16.97.250  |
| H-50588              | 2/20/2015 | 2/20/2015 | 2/23/2015 | Toilet's backed up.<br>authenticated user: Camden Arnold - eu4962<br>requester ip address: 141.217.23.232  |
| <b>Medium</b>        |           |           | <b>5</b>  |  |
| <b>Ghafari HK</b>    |           |           | <b>1</b>  |  |
| H-50731              | 2/27/2015 |           |           | Stairwell next to Lounge 200 has trash bags left, filled. Stairwell and hallway smells<br>authenticated user: Dijon Williams - fk3806<br>requester ip address: 35.16.96.117  |
| <b>Ghafari Maint</b> |           |           | <b>4</b>  |  |
| H-50426              | 2/15/2015 | 2/16/2015 | 2/16/2015 | - The window is freezing and wetting the room.<br>- The sink is clogged.<br>authenticated user: Maria Augusta Simao Coluco - ft1871<br>requester ip address: 35.16.104.55  |
| H-50460              | 2/16/2015 | 2/16/2015 | 2/16/2015 | Bathroom light is not working. May need replacement<br>authenticated user: Anthony Kurcz - ez7811<br>requester ip address: 141.217.23.232  |
| H-50621              | 2/20/2015 | 2/23/2015 | 2/23/2015 | The shower drain is clogged. It drains for about 30 sec then the water stops going down.<br>authenticated user: Monique Bailhe - ev2511<br>requester ip address: 141.217.23.214  |
| H-50625              | 2/23/2015 |           |           | "Shower is broken; SOS"<br>-letter I got from resident in 627<br>authenticated user: Shon Johnson - eq9546<br>requester ip address: 35.16.199.63   |
| <b>Low</b>           |           |           | <b>66</b> |  |
| <b>Ghafari HK</b>    |           |           | <b>4</b>  |  |
| H-50344              | 2/11/2015 |           |           | The kitchenette needs to be cleaned, it is dirty again.<br>authenticated user: Justin Yemm - ef4839<br>requester ip address: 141.217.23.236  |
| H-50345              | 2/11/2015 |           |           | Small square table needs to be cleaned, there is some spill on it.<br>authenticated user: Justin Yemm - ef4839<br>requester ip address: 141.217.23.236   |
| H-50690              | 2/25/2015 |           |           | Trash in the lounge cabinet needs to be thrown away and the cabinet needs to be washed out. Also, a large trash can needs to be put in the lounge to prevent this from happening again.<br>authenticated user: Ryan Washburn - ef4568<br>requester ip address: 35. |
| H-50711              | 2/26/2015 |           |           | The lounge is dirty.<br>authenticated user: Aja Pettiford - fi6887<br>requester ip address: 141.217.23.220   |
| <b>Ghafari Maint</b> |           |           | <b>62</b> |  |
| H-50252              | 2/5/2015  | 2/6/2015  |           | The bolt in the toilet seat broke (it was plastic) and now the seat cover will not stay on.<br>authenticated user: Aja Pettiford - fi6887<br>requester ip address: 141.217.23.232  |
| H-50253              | 2/5/2015  |           |           | Current T-rack needs to be taken down and replaced. It is behind the bar.<br>authenticated user: Garrett Sears - fh9529<br>requester ip address: 141.217.23.236  |

| WO      | Recieved  | Finished  | Total     |  |
|---------|-----------|-----------|-----------|--|
| H-50254 | 2/6/2015  |           |           | starbucks:<br>1. repair and paint wall<br>2. remount baseboard towel<br>3. repair floor tile<br>4. adhere wallpaper backing to wall, was peeling   |
| H-50261 | 2/6/2015  |           |           | replace light in tracking at starbucks   |
| H-50269 | 2/6/2015  | 2/6/2015  |           | please replace desk chair on the empty side of room in 240.<br><br>Maintenance staff person: Therese Aponte  |
| H-50270 | 2/6/2015  | 2/6/2015  |           | please replace cracked desk chair in room 639 Ghafari<br><br>Maint tech: Therese Aponte  |
| H-50278 | 2/6/2015  | 2/9/2015  | 2/9/2015  | Our sink has not been draining properly. It will hold water for hours without draining.<br>authenticated user: Jennifer Hegenauer - fp9829<br>requester ip address: 35.16.8.13                             |
| H-50279 | 2/8/2015  | 2/9/2015  | 2/9/2015  | The light fixture above the door is falling off.<br>authenticated user: Justin Yemm - ef4839<br>requester ip address: 35.16.105.208  |
| H-50280 | 2/8/2015  | 2/9/2015  | 2/9/2015  | The main stairwell door on two is broken. It shuts extremely fast and residents have been hit by it when it slams shut.<br>authenticated user: Justin Yemm - ef4839<br>requester ip address: 35.16.105.208 |
| H-50281 | 2/8/2015  | 2/9/2015  | 2/9/2015  | The main stairwell door on six is broken. It does not shut all the way.<br>authenticated user: Justin Yemm - ef4839<br>requester ip address: 35.16.105.208   |
| H-50311 | 2/9/2015  | 2/9/2015  | 2/9/2015  | Wall right outside lounge 624 needs to be painted. whole wall<br>authenticated user: Anthony Kurcz - ez7811<br>requester ip address: 141.217.23.236  |
| H-50312 | 2/9/2015  | 2/9/2015  | 2/9/2015  | Table legs in lounge are loose, table is wobbly<br>authenticated user: Anthony Kurcz - ez7811<br>requester ip address: 141.217.23.236  |
| H-50319 | 2/10/2015 | 2/10/2015 | 2/10/2015 | door between G&G and public restrooms; hydraulic is broken, slams shut when closed.<br>authenticated user: Shon Johnson - eq9546<br>requester ip address: 141.217.23.214                                   |
| H-50342 | 2/11/2015 | 2/12/2015 | 2/12/2015 | The curtain rope is broken and I can close or open this.<br>authenticated user: Julia Espindola Guimaraes - fs8528<br>requester ip address: 35.16.196.82   |
| H-50372 | 2/12/2015 | 2/12/2015 | 2/12/2015 | replace ceiling tiles in Ghafari front vestibule.<br><br>Maint. tech. : Therese Aponte   |
| H-50401 | 2/13/2015 | 2/13/2015 | 2/13/2015 | toilets seat(s) loose in Ghafari women's main restroom.<br><br>Maintenance tech: Therese Aponte  |
| H-50413 | 2/13/2015 | 2/18/2015 | 2/18/2015 | curtain chain is broken to the far right shade in the Ghafari Community room.<br><br>Maintenance tech: Therese Aponte  |
| H-50449 | 2/16/2015 | 2/16/2015 | 2/16/2015 | corner guards need in the back kitchen - Einstein bagels<br><br>tech: therese aponte   |
| H-50457 | 2/16/2015 | 2/16/2015 | 2/16/2015 | repair and paint wall by 5th floor elevators - Ghafari<br><br>tech: therese aponte   |
| H-50458 | 2/16/2015 | 2/16/2015 | 2/16/2015 | table top lifting in lounge 535 - Ghafari<br><br>tech: therese aponte  |
| H-50492 | 2/17/2015 | 2/17/2015 | 2/17/2015 | change out toilet paper dispensers in men's restroom - Ghafari<br><br>tech: therese aponte   |
| H-50512 | 2/17/2015 |           |           | Light is out.<br>authenticated user: Jasmyynn Brown - fk4951<br>requester ip address: 141.217.230.158  |

| WO      | Recieved  | Finished  | Total     |   |
|---------|-----------|-----------|-----------|---|
| H-50513 | 2/17/2015 | 2/18/2015 | 2/18/2015 | In my room 228 The light in my room by the door is blown and the towel rack is broke in the bathroom<br>authenticated user: Dasianae Burt - fp0840<br>requester ip address: 35.16.199.187 |
| H-50500 | 2/17/2015 | 2/17/2015 | 2/17/2015 | 2 lights out in lounge 424 - ghafari<br>tech: therese aponte  |
| H-50501 | 2/17/2015 | 2/17/2015 | 2/17/2015 | room 439, ghafari, light out above door<br>tech: Therese Aponte   |
| H-50502 | 2/17/2015 | 2/17/2015 | 2/17/2015 | 3rd floor stairwell by trash room light out - ghafari<br>tech: Therese Aponte   |
| H-50503 | 2/17/2015 | 2/17/2015 | 2/17/2015 | main floor hallway by womens restroom is out - ghafari  |
| H-50523 | 2/18/2015 | 2/18/2015 | 2/18/2015 | maintenance check for ghafari room 343.   |
| H-50525 | 2/18/2015 | 2/18/2015 | 2/18/2015 | maintenance check for ghafari 411   |
| H-50526 | 2/18/2015 | 2/18/2015 | 2/18/2015 | maintenance check for ghafari 445   |
| H-50527 | 2/18/2015 | 2/18/2015 | 2/18/2015 | maintenance check for ghafari 505.  |
| H-50529 | 2/18/2015 | 2/18/2015 | 2/18/2015 | maintenance check for ghafari 510   |
| H-50530 | 2/18/2015 | 2/18/2015 | 2/18/2015 | maintenance check for ghafari 519   |
| H-50531 | 2/18/2015 | 2/18/2015 | 2/18/2015 | room 208 ghafari - red t-up around door and frame   |
| H-50532 | 2/18/2015 | 2/18/2015 | 2/18/2015 | lounge 424 ghafari, tighten loose table legs  |
| H-50533 | 2/18/2015 | 2/18/2015 | 2/18/2015 | dent in wall, lounge 424 ghafari  |
| H-50534 | 2/18/2015 | 2/18/2015 | 2/18/2015 | light out above door 227 ghafari  |
| H-50536 | 2/18/2015 | 2/18/2015 | 2/18/2015 | maintenance check for 226 ghafari   |
| H-50537 | 2/18/2015 | 2/18/2015 | 2/18/2015 | Light is out.<br>authenticated user: Jasmynn Brown - fk4951<br>requester ip address: 141.217.230.158  |
| H-50540 | 2/19/2015 | 2/19/2015 | 2/20/2015 | lounge 524 ghafari - repair table   |
| H-50541 | 2/19/2015 | 2/19/2015 | 2/20/2015 | lounge 235 - table legs loose and door stop broken - ghafari  |
| H-50542 | 2/19/2015 | 2/19/2015 | 2/20/2015 | ghafari -first floor activity room multiple lights are out  |
| H-50543 | 2/19/2015 | 2/19/2015 | 2/20/2015 | lounge 624 - table legs loose - ghafari   |
| H-50545 | 2/19/2015 | 2/19/2015 | 2/20/2015 | room 508 - ghafari - cornerguard  |
| H-50548 | 2/19/2015 | 2/19/2015 | 2/20/2015 | lounge 400 - ghafari - table legs, dent in wall   |
| H-50552 | 2/19/2015 | 2/19/2015 | 2/20/2015 | ghsfari - repair lens cover between 3rd and 4th stairwell by trash room   |
| H-50554 | 2/19/2015 | 2/19/2015 | 2/20/2015 | ghafari - lounge 300 - tighten table legs   |
| H-50555 | 2/19/2015 | 2/19/2015 | 2/20/2015 | lounge 324 - ghafari - lounge light out , table legs loose  |
| H-50556 | 2/19/2015 | 2/19/2015 | 2/20/2015 | lounge 200 - table legs loose, and storage unit, oven - ghafari   |
| H-50558 | 2/19/2015 | 2/19/2015 | 2/20/2015 | The hallway wall by Cd's apartment needs to be repaired and painted. --Completed<br>authenticated user: Aja Pettiford - fi6887<br>requester ip address: 141.217.23.236                    |
| H-50559 | 2/19/2015 | 2/19/2015 | 2/20/2015 | The toilet seat needs to be replaced. Not screwed in all the way.<br>authenticated user: Aja Pettiford - fi6887<br>requester ip address: 141.217.23.236                                   |
| H-50594 | 2/20/2015 | 2/20/2015 | 2/23/2015 | lounge 324 ghafari - paint t up throughout lounge   |
| H-50595 | 2/20/2015 | 2/20/2015 | 2/23/2015 | lounge 324 ghafari - re-secure caulk board  |
| H-50596 | 2/20/2015 | 2/20/2015 | 2/23/2015 | room 302 ghafari - corner guard   |
| H-50597 | 2/20/2015 | 2/20/2015 | 2/23/2015 | ghafari - 2nd floor light out across from elevators   |
| H-50598 | 2/20/2015 | 2/20/2015 | 2/23/2015 | change out ceiling tiles at gold n greens   |
| H-50640 | 2/23/2015 | 2/23/2015 | 2/23/2015 | needs to cut a hole in the ceiling in the men's restroom - ghafari  |
| H-50645 | 2/23/2015 |           |           | Gold n' Greens lights by the salad bar are out.<br>authenticated user: -<br>requester ip address: 141.217.23.236  |

| WO                  | Recieved  | Finished  | Total     |   |
|---------------------|-----------|-----------|-----------|---|
| H-50652             | 2/23/2015 | 2/25/2015 | 2/25/2015 | Back panel of dresser is falling off. The 3 drawers do not open/close all the way. Requesting a new dresser.<br>authenticated user: Cydney McChesney - em8294<br>requester ip address: 141.217.23.232   |
| H-50689             | 2/25/2015 | 2/25/2015 | 2/25/2015 | Toilet Clogged after urination. What is this, the fifth time now?<br>authenticated user: Jiwanjot Gill - ey8620<br>requester ip address: 141.217.228.197  |
| H-50712             | 2/26/2015 |           |           | paint walls between 324 - 327 ghafari   |
| H-50736             | 2/27/2015 |           |           | drainage cover plate missing in gold n greens.  |
| <b>Towers</b>       |           |           | <b>85</b> |   |
| <b>Low</b>          |           |           | <b>85</b> |   |
| <b>Towers HK</b>    |           |           | <b>5</b>  |   |
| H-50415             | 2/13/2015 | 2/13/2015 | 2/13/2015 | There is a large white spill in front of the door. We couldn't tell what it was, but it looked like paint.<br>authenticated user: Natalie Nogoy - fb8644<br>requester ip address: 141.217.224.97  |
| H-50434             | 2/14/2015 | 2/16/2015 | 2/16/2015 | Sharpie on stair 4 window between the 8th and 7th floors<br>authenticated user: Chelsea Antilla - ee8903<br>requester ip address: 141.217.23.213  |
| H-50436             | 2/14/2015 |           |           | Garbage in study loungeauthenticated user: Chelsea Antilla - ee8903requester ip address: 141.217.23.213   |
| H-50444             | 2/14/2015 |           |           | Garbage in stair 2 between 5th and 4th floorsauthenticated user: Chelsea Antilla - ee8903requester ip address: 141.217.23.213   |
| H-50546             | 2/19/2015 | 2/19/2015 | 2/19/2015 | Towers suite 620 has extra mattress in living area that needs to be removed.  |
| <b>Towers Maint</b> |           |           | <b>80</b> |   |
| H-50207             | 2/2/2015  | 2/3/2015  | 2/3/2015  | The lightbulb over the sink by the bathroom burned out.<br>authenticated user: Romas Sonta - fh7692<br>requester ip address: 141.217.225.225  |
| H-50219             | 2/2/2015  |           |           | The lightbulb over the sink by the bathroom burned out.authenticated user: Romas Sonta - fh7692requester ip address: 141.217.225.225  |
| H-50208             | 2/2/2015  | 2/3/2015  | 2/3/2015  | Replace bulb as room light fluctuating.<br>authenticated user: Sagar Kango - fr5356<br>requester ip address: 35.16.6.80   |
| H-50221             | 2/3/2015  | 2/5/2015  | 2/5/2015  | I need my bedroom light changed. Thank you<br>authenticated user: Tiana Glimps - fr9086<br>requester ip address: 35.16.195.112  |
| H-50223             | 2/4/2015  |           |           | My wardrobe doors do not close properlyauthenticated user: Kimberley McLaren-Kennedy - fd7194requester ip address: 70.210.66.72   |
| H-50233             | 2/4/2015  | 2/5/2015  | 2/5/2015  | Towers 1028...light in shower needs to be replaced.   |
| H-50242             | 2/4/2015  | 2/5/2015  | 2/5/2015  | The sink near to the shower is clogged.<br><br>Thank you<br>authenticated user: Iago Tapias Pruano - fs3785<br>requester ip address: 141.217.224.237  |
| H-50243             | 2/4/2015  | 2/5/2015  | 2/5/2015  | Toilet is leaking from behind. Also wont flush properly<br>authenticated user: Pooja Chaku - fh0865<br>requester ip address: 35.16.109.183  |
| H-50244             | 2/4/2015  | 2/5/2015  | 2/5/2015  | Light bulb replacement over sink<br>authenticated user: Maddison Bell - fq7292<br>requester ip address: 141.217.225.25  |
| H-50248             | 2/6/2015  | 2/6/2015  | 2/6/2015  | The light inside my room is so dim.<br>Could you change the light?<br><br>947-C room, third from the left.<br>authenticated user: Taewan Lim - fs8037<br>requester ip address: 35.16.195.190  |
| H-50249             | 2/6/2015  | 2/6/2015  | 2/6/2015  | For about a month, we have noticed that there was a large amount of condensation and frost on our window. About a week ago, the window stated dripping and pools of water filled up fast on the windowsill. We had tried to handle it ourselves, but it had got |

| WO      | Recieved  | Finished  | Total     |   |
|---------|-----------|-----------|-----------|---|
| H-50250 | 2/6/2015  | 2/6/2015  | 2/6/2015  | The handicap door in the Towers Lobby is not working. When the door is opened from both the inside and outside, there is a dragging sound as it swings open. When let go, the door slams shut. It appears that the hydraulic mechanism in the top quit working.     |
| H-50251 | 2/6/2015  |           |           | The door from the hallway to my room does not stay locked. The handle does not turn to open the latch. However, if you push on the door, it will open. In order to prevent this, I have to deadbolt it shut from the outside by swiping with my card and then t     |
| H-50271 | 2/6/2015  |           |           | Our sink was never properly fixed. It brings back up everything that goes down. Also, the wi-fi will not stay connected/connect at all in this room.authenticated user: Jamesha Walker - fi5800requester ip address: 35.16.101.45                                   |
| H-50272 | 2/7/2015  | 2/9/2015  | 2/9/2015  | The bathroom light is not working.<br>authenticated user: Renee Brown - ez9158<br>requester ip address: 141.217.23.205  |
| H-50274 | 2/7/2015  | 2/9/2015  | 2/9/2015  | The lamp in one of the sinks is broken and also our ar conditioner/heater is not working.<br>authenticated user: Jordy Araujo de Alcantara - fs5080<br>requester ip address: 35.16.40.24  |
| H-50276 | 2/9/2015  | 2/9/2015  | 2/9/2015  | The light above the sink next to the bathroom needs to be replaced.<br>authenticated user: Kush Unavailable - fo4916<br>requester ip address: 141.217.224.196   |
| H-50320 | 2/9/2015  | 2/10/2015 | 2/10/2015 | Screws on toilet seat need to be replaced.<br>authenticated user: Aarti Sajnani - ez8543<br>requester ip address: 141.217.23.186  |
| H-50321 | 2/9/2015  | 2/10/2015 | 2/10/2015 | light above the sink near the bathroom is burnt out<br>authenticated user: Maddison Bell - fq7292<br>requester ip address: 141.217.224.145  |
| H-50338 | 2/10/2015 | 2/11/2015 | 2/11/2015 | We are beginning to get a fair amount of what looks like mold on the walls of our shower area, so we would like to get rid of this!<br>authenticated user: Amanda Noakes - fp8287<br>requester ip address: 35.16.111.28   |
| H-50339 | 2/10/2015 | 2/11/2015 | 2/11/2015 | Our lamp from the bathroom stopped working. So we need a replacement.<br>authenticated user: Ruann Guilherme Ferreira da Silva Martins - fs4483<br>requester ip address: 141.217.224.192  |
| H-50341 | 2/10/2015 | 2/11/2015 | 2/11/2015 | The toilet in my room is clogged. First I thought that was a "personal problem" for the people who live here, but after I emailed Carlos, he told me to order a service here. But is not only clogged (because we even have a plunger). The problem is, someone     |
| H-50363 | 2/11/2015 | 2/13/2015 | 2/13/2015 | The light fixture in our living room needs a bulb change.<br><br>Also, the air coming out of our vents is cool, even though the heat is on. This has been happening for a while now. Also, the temperature does not go past 74 degrees, even when we set the temper |
| H-50364 | 2/11/2015 | 2/18/2015 | 2/20/2015 | Subway needs a light bulb in the front of the store.<br>authenticated user: Chester Fleming - fc0603<br>requester ip address: 141.217.23.186  |
| H-50365 | 2/11/2015 | 2/18/2015 | 2/20/2015 | Also in subway the rubber thing on the floor in front of the sink in subway also needs to be replaced it is missing.<br>authenticated user: Chester Fleming - fc0603<br>requester ip address: 141.217.23.186  |
| H-50369 | 2/12/2015 | 2/13/2015 | 2/13/2015 | Light in living room needs to be replaced and light over sink next to bathroom.<br>authenticated user: Chester Fleming - fc0603<br>requester ip address: 141.217.23.186   |
| H-50370 | 2/12/2015 | 2/13/2015 | 2/13/2015 | Need new shower head<br>authenticated user: Kimberley McLaren-Kennedy - fd7194<br>requester ip address: 35.16.198.105   |
| H-50371 | 2/12/2015 |           |           | 11th floor stairway 3 (by elevators), has vandalism on the wall- large eyeball drawn in by sharpie. Words written in sharpie- "Pmoke Sot" on the 13th floor Cigarettes butts on stairs and ashes on the wall. authenticated user: Grace Albers - el3882req          |
| H-50411 | 2/12/2015 |           |           | Put disposable pad holder on wall in downstairs women's bathroom in last stall ~Trenaaauthenticated user: Chelsea Antilla - ee8903requester ip address: 141.217.224.97  |
| H-50412 | 2/12/2015 | 2/16/2015 | 2/16/2015 | the coffee table has been broken all year and it would be nice if it could be fixed. The leg fell off<br>authenticated user: Sara Gray - el6004<br>requester ip address: 35.16.198.106  |
| H-50414 | 2/12/2015 |           |           | HOUSEKEEPING--Please repair ceiling of shower stall. Has water damage.authenticated user: Prentis Gipson - bq7019requester ip address: 141.217.83.226   |

| WO      | Recieved  | Finished  | Total     |   |
|---------|-----------|-----------|-----------|---|
| H-50416 | 2/13/2015 | 2/13/2015 | 2/13/2015 | My toilet seat is broken. It fell off, but the screws to reattach it both snapped.<br>authenticated user: Megan Mather - fh1350<br>requester ip address: 141.217.224.221  |
| H-50427 | 2/13/2015 |           |           | The sun was reflecting against the snow and it was hitting my window which was heating it up. Then the cold of the air and the heat of the window must have become too much because my window rndomly cracked very loudly as if it had been hit with a rock     |
| H-50417 | 2/13/2015 |           |           | Subway: Two lights to be replaced and a rubber strip needs to be put back on the floor with some glue. authenticated user: Veronica Gonzales - fh3793requester ip address: 141.217.23.186   |
| H-50429 | 2/13/2015 |           |           | Towers restroomThe middle Urinal will not flush.authenticated user: Jamone Lewis - em8190requester ip address: 141.217.224.97   |
| H-50430 | 2/13/2015 | 2/16/2015 | 2/16/2015 | There are two screws missing from the top of my window, and water is dripping from the holes. The pig sock used to absorb the water is saturated, too. Because my bed is lofted in front of the window, I don't think you can reach the top of the window to fi |
| H-50424 | 2/13/2015 | 2/13/2015 | 2/13/2015 | Towers Suite 705 room B key stuck in lock.  |
| H-50425 | 2/13/2015 | 2/13/2015 | 2/13/2015 | Towers 410 B window screen needs to be put back in. Ridder Contractors were not able to put screen back inplace after completing job.   |
| H-50433 | 2/14/2015 | 2/16/2015 | 2/16/2015 | The toilet is broken (clogged).<br>authenticated user: Victor Benatti Correale - fs3733<br>requester ip address: 141.217.224.168  |
| H-50446 | 2/15/2015 |           |           | In Stairwell 2, between floors 9 and 10, one of the mesh fences is kicked in and broken. These fences are what prevent people from being able to get underneath the hand railing.authenticated user: Philip Trela - eu7977requester ip address: 141.217.23.23   |
| H-50437 | 2/15/2015 | 2/16/2015 | 2/16/2015 | My window is leaking. Room number: 910 D<br>authenticated user: Mariana Oliveira de Melo - fq9125<br>requester ip address: 141.217.224.231  |
| H-50459 | 2/16/2015 | 2/17/2015 | 2/18/2015 | Subway has 2 items that need to be glued down. Please see Manager Chris.  |
| H-50469 | 2/16/2015 | 2/17/2015 | 2/18/2015 | Main door to room(the door you use your one card for) does not close all the way. Has to be pushed shut to ensure it is locked<br>authenticated user: Derik Atzinger - fb5484<br>requester ip address: 141.217.225.82   |
| H-50470 | 2/16/2015 | 2/17/2015 | 2/18/2015 | Toilet seat is missing a bolt or something and does not sit firmly in place. Moves a lot.<br>authenticated user: Derik Atzinger - fb5484<br>requester ip address: 141.217.225.82  |
| H-50471 | 2/16/2015 | 2/17/2015 | 2/18/2015 | Our toilet is backed up and every time we flush the toilet over fills with water<br>authenticated user: Breland Rimmer - fi1301<br>requester ip address: 35.16.99.37  |
| H-50472 | 2/16/2015 | 2/17/2015 | 2/18/2015 | The bathroom's ligh need to be change<br>authenticated user: Joao Paulo Jacomini Prioli - fs3719<br>requester ip address: 141.217.224.201   |
| H-50473 | 2/16/2015 | 2/17/2015 | 2/18/2015 | The light in my room above my door is out<br>authenticated user: Veronica Gonzales - fh3793<br>requester ip address: 141.217.224.97   |
| H-50474 | 2/16/2015 |           |           | Two lights are out(in bathroom and at sink) and the toilet leaks every time we flush!authenticated user: Jessica Lakkis - fh2748requester ip address: 35.16.51.69   |
| H-50507 | 2/17/2015 | 2/18/2015 | 2/20/2015 | One of the lights is out in the room.<br>authenticated user: Aarti Sajnani - ez8543<br>requester ip address: 141.217.224.97   |
| H-50508 | 2/17/2015 | 2/18/2015 | 2/20/2015 | Dresser was broken when I tried to open it. No screws on the slide. Can you fix it?<br>authenticated user: William Li - fi1738<br>requester ip address: 141.217.224.223   |
| H-50538 | 2/18/2015 | 2/19/2015 | 2/20/2015 | Room 222B towers, missing a wardrobe. Moved in to towers from Atchinson on 2-17-15. Room was inspected but wardrobe is missing<br>authenticated user: Andrew Lee - fr1279<br>requester ip address: 141.217.224.166  |
| H-50539 | 2/18/2015 | 2/19/2015 | 2/20/2015 | Our toilet did not work. I pulled a lot of tissues on it. Need to fix as soon as possible. Because is not in conditions for using.<br>authenticated user: Tulio Victor Viana Vieira - fs4000<br>requester ip address: 141.217.224.228                           |
| H-50576 | 2/19/2015 | 2/19/2015 | 2/25/2015 | Water draining extremely slow in shower. Water overflowing in shower room onto the floor.<br>authenticated user: Brianna Hall - fa8412<br>requester ip address: 35.16.59.19   |

| WO      | Recieved  | Finished  | Total     |   |
|---------|-----------|-----------|-----------|---|
| H-50577 | 2/19/2015 | 2/19/2015 | 2/25/2015 | towel holder in bathroom is detached from wall.<br>Toilet paper holder is detached from the wall<br>I think there are more things wrong in the room so please if you don't mind looking around in the nicest way possible, that would indeed be nice. Thanks.<br><br>au |
| H-50560 | 2/19/2015 | 2/19/2015 | 2/20/2015 | Towers 822 B - Resident reported to the front desk their window is iced over, leaking and has mold.   |
| H-50578 | 2/19/2015 | 2/19/2015 | 2/25/2015 | Toilet is clogged<br>authenticated user: Elizabeth Alexander - fo0057<br>requester ip address: 35.16.197.113  |
| H-50579 | 2/20/2015 |           |           | Towers 822 B - Resident reported the front of their window is again iced over and the mold has returned.  |
| H-50612 | 2/20/2015 | 2/23/2015 | 2/25/2015 | clogged sink<br>authenticated user: Nadeen Mansour - fg9889<br>requester ip address: 35.16.33.38  |
| H-50613 | 2/20/2015 | 2/23/2015 | 2/25/2015 | Bulb in the bathroom went out<br>authenticated user: Dashauna Moore - fh2390<br>requester ip address: 35.16.101.131   |
| H-50611 | 2/20/2015 |           |           | Towers Cafe - Hose reel leaking....maintenance will fix....Patrick Armstrong.   |
| H-50614 | 2/21/2015 | 2/23/2015 | 2/25/2015 | someone punched a hole into the wall near room 546.<br>authenticated user: Taylor Hall - eq7319<br>requester ip address: 141.217.23.186   |
| H-50615 | 2/21/2015 | 2/23/2015 | 2/25/2015 | The toilet is clogged. Won't flush, water backed up.<br>authenticated user: Illya Naumov - ev5370<br>requester ip address: 141.217.224.70   |
| H-50617 | 2/21/2015 |           |           | Windows are constantly dripping water creating a huge water mess when it is somewhat warm enough and completely ices over, filling the window well and spilling over, when it's cold enough. The paint on my wall below the window is bubbling due to the amoun         |
| H-50618 | 2/21/2015 | 2/23/2015 | 2/25/2015 | The door keycard entry system doesn't work very well. We all have to swipe our cards several times before it will register the fact that there is a card in the slot<br>authenticated user: Christine Constantine - ee2213<br>requester ip address: 35.16.192.152       |
| H-50619 | 2/22/2015 |           |           | In the hallway outside the electrical room on the 6th floor, around 613, the panel door on the ceiling is hanging open to reveal wires inside.authenticated user: Philip Trela - eu7977requester ip address: 141.217.225.177  |
| H-50620 | 2/23/2015 | 2/23/2015 | 2/25/2015 | I need a new light inside of my room. The current one is blinking and extremely dim every time I turn it on.<br>authenticated user: Nailah Hall - ff4867<br>requester ip address: 141.217.23.205  |
| H-50644 | 2/23/2015 |           |           | Towers 907 - TP roller is broken and needs fixing.  |
| H-50649 | 2/23/2015 |           |           | The lock on one of our doors isn't working properly. It sticks and our keys don't work in it anymore.authenticated user: Thomas Unavailable - fp5764requester ip address: 141.217.225.129   |
| H-50663 | 2/24/2015 |           |           | The toilet is clogged, unfortunately. It was clogged and then one of my dormmates added onto it- I greatly apologize for that. Whoever fixes it, thank you SO much.authenticated user: Rebekah Nichilo - fo7800requester ip address: 66.87.114.54                       |
| H-50664 | 2/24/2015 |           |           | Bathroom light and sink light are out. The toilet also leaks when we flush.authenticated user: Jessica Lakkis - fh2748requester ip address: 35.16.101.188   |
| H-50682 | 2/25/2015 |           |           | The light by the shower room sink doesn't come on. It doesn't flicker and the light bulb needs to be changed. authenticated user: Mark Teague - eg3572requester ip address: 141.217.224.97  |
| H-50704 | 2/25/2015 |           |           | The shower is clogged again. There is water everywhere.authenticated user: Natasha Ortiz - fa2483requester ip address: 141.217.224.130  |
| H-50695 | 2/25/2015 |           |           | Towers CD apartment 238 - beige sofa in apartment (238) needs to be moved into CD Dana's office on 1st floor Towers.  |
| H-50705 | 2/25/2015 |           |           | My window is broken. I already requested a service saying it was leaking but you guys just put something to retain the water and it was never fixed. There is mold and my room is cold, so I need somebody to change the piece that is broken. Thanksauthentic          |
| H-50706 | 2/25/2015 |           |           | Shower will not drain and is backing up, leaving filth on the floor. authenticated user: Katherine Martinez - fh5336requester ip address: 35.16.198.157   |
| H-50707 | 2/26/2015 |           |           | there is a light in our living room is not working.authenticated user: Hassan Alkhwaildi - ft8883requester ip address: 141.217.225.17   |

| WO                             | Recieved  | Finished  | Total     |   |
|--------------------------------|-----------|-----------|-----------|---|
| H-50709                        | 2/26/2015 |           |           | Need someone to come and take care of our fruit fly problem. There is no open food and no visible source of where they are coming from, it is incredibly unsanitary and disgusting.authenticated user: Katelin Maylum - em8285requester ip address: 141.217.2 |
| H-50726                        | 2/26/2015 |           |           | Can you please fix our toilet? I have no idea what's wrong with it. authenticated user: Anthony Unavailable - fk1053requester ip address: 35.16.199.58  |
| H-50727                        | 2/26/2015 |           |           | The light of my suit A is flashing (urgent) and the and third dresser drawer is broken. Thank youauthenticated user: Julia Espindola Guimaraes - fs8528requester ip address: 35.16.192.78   |
| H-50728                        | 2/26/2015 |           |           | Light above shink by the shower is out and toilet paper holder is brokenauthenticated user: Shannon Wilson - fo2880requester ip address: 70.210.74.206  |
| <b>University Towers</b>       |           |           | <b>78</b> |   |
| <b>Low</b>                     |           |           | <b>78</b> |   |
| <b>University Towers HK</b>    |           |           | <b>1</b>  |   |
| H-50259                        | 2/4/2015  | 2/6/2015  | 2/10/2015 | Blueberry smoothie was spilled on the carpet in the back room next to the window/vent area. It happened at about 4:30 Wed evening. Was not sure how to clean it up so making a request. Please and Thank you!   |
| <b>University Towers Maint</b> |           |           | <b>77</b> |   |
| H-50195                        | 2/1/2015  | 2/9/2015  | 2/10/2015 | The light of the second bathroom is broken. Could I have them fixed? authenticated user: Jiaxing Tan - fr1589 requester ip address: 141.217.221.252   |
| H-50197                        | 2/2/2015  | 2/3/2015  | 2/10/2015 | the lights in the lobby of celing is not working .as well as the kitchen stove is not heating quickly. authenticated user: Rituben Patel - fk3087 requester ip address: 35.16.72.124  |
| H-50198                        | 2/2/2015  |           |           | Toilet stoppage authenticated user: Nathan Manis - fm6825requester ip address: 35.16.199.155  |
| H-50201                        | 2/2/2015  |           |           | First, the third room is very cold, and the windows can not be closed tightly, a lot of snow from the window into the windowsill.Second& #65292;four shutters of the third room are broken.Third,the hoods in kitchen is not well.authenticated user: Hui Li  |
| H-50203                        | 2/2/2015  | 2/9/2015  | 2/10/2015 | The closet door in the middle room is not opening properly. Can you please fix it? Also, I have been waiting for the blinds to be replaced. Would you happen to know when they would be replaced? authenticated user: Serena Liu - fr1983 requester ip addre  |
| H-50220                        | 2/3/2015  |           |           | WC FLUSH NOT WORKINGauthenticated user: Godwin Richmond Martin - fs4764requester ip address: 35.16.196.23   |
| H-50227                        | 2/3/2015  | 2/9/2015  | 2/10/2015 | The closet behind the door in the first bedroom came loose and fell down. authenticated user: Hira Rashid - dw7903 requester ip address: 141.217.220.61   |
| H-50217                        | 2/3/2015  | 2/4/2015  | 2/10/2015 | Toilet is clogged.  |
| H-50224                        | 2/4/2015  | 2/9/2015  | 2/10/2015 | Clogged bathroom sink drain. Drains slowly. authenticated user: Jose Lopez-Vera - eh1871 requester ip address: 66.87.115.61   |
| H-50226                        | 2/4/2015  | 2/9/2015  | 2/10/2015 | bathroom (small bathroom, the first one on your left side) does not drain water well at the area of shower.<br><br>also the toilet area drain very water very slowly<br>authenticated user: Piya Chaemsaitong - fe4404<br>requester ip address: 155.139.3.25  |
| H-50238                        | 2/4/2015  | 2/13/2015 | 2/13/2015 | the support in the refrigerator door has come off. it needs fixing as we cannot keep stuff. authenticated user: Madhura Nandakumar - fr9003 requester ip address: 35.16.79.12   |
| H-50239                        | 2/5/2015  | 2/12/2015 | 2/12/2015 | the bottom bar of the refrigerator is broken so that the things on that stuff are always falling down. authenticated user: Chenguang Du - ff8485 requester ip address: 35.16.77.94  |
| H-50255                        | 2/5/2015  | 2/9/2015  | 2/10/2015 | Clogged, slow sink in second bathroom (larger one with the bathtub) authenticated user: Carolyn Chan - dt9641 requester ip address: 35.16.192.238   |



| WO      | Recieved  | Finished  | Total     |  |
|---------|-----------|-----------|-----------|--|
| H-50257 | 2/6/2015  | 2/9/2015  | 2/10/2015 | light bulb burnt out<br>Front door. Has sticky on it<br>authenticated user: Patrick Lai - fm3614<br>requester ip address: 141.217.221.240  |
| H-50295 | 2/6/2015  | 2/9/2015  | 2/10/2015 | The refrigerator is leaking on the inside- steady drip from top to bottom. Causes water to accumulate on the bottom shelf.<br>authenticated user: Kaylin Braekevelt - ee9400<br>requester ip address: 35.16.72.58  |
| H-50296 | 2/7/2015  | 2/9/2015  | 2/10/2015 | Refrigerator is leaking water and freezing food, the kitchen cabinet door and bathroom cabinet door is off the hinges. Bedroom closet door is also off the track and swings open.<br>authenticated user: Kristina Howard - eu6299<br>requester ip address: 35.16.1 |
| H-50324 | 2/7/2015  | 2/10/2015 | 2/10/2015 | Hi,<br><br>Today afternoon we observed heavy sparks in electric stove and after that stove went to out of service. Please do the needful to restore the stove. Call me for additional information.<br><br>Best Regards,<br>Jaimit Gandhi                           |
| H-50297 | 2/7/2015  | 2/9/2015  | 2/10/2015 | In one of the bathroom, water is getting clogged in the toilet bowl. When the flush is turned on, the water arent going away but getting accumulated. Later they are getting drained slowly without maintaining any minimum level.<br>authenticated user: Lakshmi  |
| H-50299 | 2/7/2015  | 2/9/2015  | 2/10/2015 | fridge light went off.<br>authenticated user: Wen Qu - er7989<br>requester ip address: 141.217.221.221   |
| H-50301 | 2/8/2015  | 2/9/2015  | 2/9/2015  | If somebody can come before Tuesday night to fix my clogged toilet please!!<br>authenticated user: Hitesh Khanna - fe8846<br>requester ip address: 35.16.78.166  |
| H-50302 | 2/9/2015  | 2/20/2015 | 2/23/2015 | Our Fridge in the kitchen make very loud noise every few minutes. We can hear this sound even in our bed-room! It's bothering and prevent us to concentrate to our studies.<br>authenticated user: Faezeh Babaieasl - fc1002<br>requester ip address: 141.217.221. |
| H-50303 | 2/9/2015  | 2/9/2015  | 2/9/2015  | Toilet in one of the rooms won't flush and is clogged<br>authenticated user: Amma Asiedu - fq0532<br>requester ip address: 70.210.75.57  |
| H-50304 | 2/9/2015  | 2/9/2015  | 2/10/2015 | 2nd bathroom comod not working (blocked)<br>authenticated user: Madhu Nathani - fl2936<br>requester ip address: 35.16.78.43  |
| H-50325 | 2/9/2015  | 2/17/2015 | 2/17/2015 | Can someone replace the wood underneath our kitchen sink? It is completely drenched and it's a mold hazard. Can they also check the sink to see if it is fully tightened? Water is leaking all the way to our carpet.<br>authenticated user: Joshua Unavailable -  |
| H-50326 | 2/10/2015 | 2/10/2015 | 2/10/2015 | Under sink filter systems does not work.<br>One of the lamp in bathroom burned out.<br>The door of the oven does not completely close.<br>authenticated user: Nafiseh Saberian - fj7048<br>requester ip address: 141.217.220.153                                   |
| H-50327 | 2/10/2015 | 2/10/2015 | 2/10/2015 | Kitchen Sink clogged - need urgent attention.<br>authenticated user: Suraj Patel - ef6626<br>requester ip address: 35.16.72.146  |
| H-50351 | 2/10/2015 |           |           | No blinds for the bed room windowUnidentified sounds from bathroom at nights sometimesRequest to help us with the blinds as we are haveing problem while changing clothes.<br>authenticated user: Phani Rekha Kalagotla - ft3066requester ip address: 35.16.6      |
| H-50352 | 2/10/2015 | 2/11/2015 | 2/12/2015 | Bathroom Toilet<br>authenticated user: Khandker Rahman - fh3282<br>requester ip address: 141.217.220.87  |
| H-50356 | 2/11/2015 | 2/11/2015 | 2/12/2015 | Our refrigerator is broken, it is the bar at the bottom of the refrigerator's door.<br>authenticated user: Chenguang Du - ff8485<br>requester ip address: 35.16.75.165   |
| H-50358 | 2/11/2015 | 2/12/2015 | 2/12/2015 | Stove Coils takes too long time to get heated.<br>authenticated user: Amrinder Singh - bb8314<br>requester ip address: 141.217.220.154   |

| WO      | Recieved  | Finished  | Total     |   |
|---------|-----------|-----------|-----------|---|
| H-50359 | 2/11/2015 | 2/12/2015 | 2/12/2015 | The lights in lobby are not working. (Between the bedroom and washroom, on the top of the roof). Thanks<br>authenticated user: Tian Jin - fd5133<br>requester ip address: 141.217.119.194   |
| H-50360 | 2/11/2015 |           |           | Our bathroom ceiling leaks (is dripping) on the left side of our sink and on the toilet and floor. It happens a few times a day for a few minutes each time. The bathroom is the one farthest from the main door. authenticated user: Preethi Sriranga - ey58           |
| H-50374 | 2/12/2015 | 2/12/2015 | 2/12/2015 | Need ceiling tiles replaced   |
| H-50375 | 2/12/2015 | 2/12/2015 | 2/12/2015 | Need hallway lights replaced.   |
| H-50376 | 2/12/2015 | 2/12/2015 | 2/12/2015 | 1023 Maintenance Check  |
| H-50377 | 2/12/2015 | 2/12/2015 | 2/12/2015 | First floor lobby needs lights replaced.  |
| H-50378 | 2/12/2015 | 2/12/2015 | 2/12/2015 | First floor ceiling tiles need replacing.   |
| H-50393 | 2/12/2015 | 2/12/2015 | 2/12/2015 | Toilet paper holders need to be replaced in all guest units.  |
| H-50404 | 2/12/2015 | 2/13/2015 | 2/13/2015 | I HAVE REQUESTED THIS THREE TIMES NOW! The sink and shower drain in the second bathroom is clogged! Plus the toilet never fills up anymore and takes an hour to refill up when it is flushed.I'm very unhappy that this problem still hasn't been fixed and thi         |
| H-50410 | 2/13/2015 | 2/13/2015 | 2/13/2015 | There is a clog in the second toilet inside our apartment. Please send someone to fix it. Thank you very much.<br>authenticated user: Chunsong Yu - fr8845<br>requester ip address: 35.16.76.32   |
| H-50455 | 2/13/2015 | 2/16/2015 | 2/16/2015 | I got few requests<br>1.closet between 2 bedroom had to be repaired<br>2.closet behind the door of first bed room has to be repaired<br>3.toilet paper holder in 2 bathroom is verge of breaking<br>4.Kitchen Sink Tap is nt closing properly<br>authenticated user: Su |
| H-50454 | 2/13/2015 | 2/16/2015 | 2/16/2015 | We need that you change the light of the bathtub. Thank you<br>authenticated user: Daniella Barbara Neves Martins - fq9132<br>requester ip address: 35.16.22.167  |
| H-50453 | 2/14/2015 | 2/16/2015 | 2/16/2015 | One of the lights in our kitchen went out. Can someone replace this?<br>authenticated user: -<br>requester ip address: 35.16.197.54   |
| H-50452 | 2/16/2015 | 2/16/2015 | 2/16/2015 | The garbage disposal is clogged.<br>authenticated user: Anne Briand - es0317<br>requester ip address: 35.16.77.211  |
| H-50476 | 2/16/2015 | 2/17/2015 | 2/17/2015 | The door of the closet in the hallway is stuck and won't close. I think the problem is with a screw.<br>Please and thank you!<br>authenticated user: Parthenia Magharious - fd8960<br>requester ip address: 141.217.221.12  |
| H-50478 | 2/16/2015 | 2/17/2015 | 2/17/2015 | blinds are broken in bedroom. please fix it. thank you<br>authenticated user: Chevonne Abrams - eh3331<br>requester ip address: 35.16.70.36   |
| H-50480 | 2/17/2015 | 2/17/2015 | 2/17/2015 | The back shower drain is plugged and there is a large quantity of water sitting in the tub that will not go down. (has not gone down for 12 hours)<br>authenticated user: Rachael LaCroix - eq1084<br>requester ip address: 35.16.70.110                                |
| H-50481 | 2/17/2015 | 2/17/2015 | 2/17/2015 | Insulation hanging near door going into the day care.   |
| H-50499 | 2/17/2015 | 2/17/2015 | 2/20/2015 | Kitchen cabinet missing wood.   |
| H-50504 | 2/17/2015 | 2/18/2015 | 2/20/2015 | Toilet super broken   |
| H-50528 | 2/18/2015 | 2/18/2015 | 2/20/2015 | The Range Hood in kitchen does not perform well. Could we have the filter changed?<br>authenticated user: Jiaxing Tan - fr1589<br>requester ip address: 141.217.220.146   |
| H-50551 | 2/18/2015 | 2/19/2015 | 2/20/2015 | Bulbs in the washroom needs to be replaced. quantity 2.<br><br>authenticated user: Rahuldev Gurudev - fl6922<br>requester ip address: 35.16.28.40   |

| WO      | Recieved  | Finished  | Total     |   |
|---------|-----------|-----------|-----------|---|
| H-50553 | 2/19/2015 | 2/19/2015 | 2/20/2015 | The light in the bathroom (the first bathroom as soon as one enters the apartment) is not working and probably it might need the bulb replacement.<br><br>Thanks in advance.<br>authenticated user: Kalyan Yarraguntla - fs1861<br>requester ip address: 141.217.221.23 |
| H-50561 | 2/19/2015 |           |           | Fridge handle broken.   |
| H-50562 | 2/19/2015 | 2/18/2015 | 2/20/2015 | Blown light on fourth floor.  |
| H-50581 | 2/20/2015 | 2/20/2015 | 2/23/2015 | The lights in the closet near the main entrance door are not working. Kindly fix the problem.<br>authenticated user: Rishad Bhoir - fc6807<br>requester ip address: 141.217.220.84  |
| H-50583 | 2/20/2015 | 2/20/2015 | 2/23/2015 | Slow-draining sink in 2nd bathroom (smaller)<br>authenticated user: Nurul Huda Razalli - eu0601<br>requester ip address: 141.217.220.209  |
| H-50585 | 2/20/2015 | 2/19/2015 | 2/23/2015 | Missing Ceiling tiles on 11 and 10th floors.  |
| H-50634 | 2/20/2015 | 2/23/2015 | 2/25/2015 | Refrigerator not working properly. Water leaking from the freezer into the fridge. Food freezing in the lower compartments (not freezer). Fridge is leaking dark brown liquid from the right corner side on the floor.<br>authenticated user: Anamika Chaudhary -       |
| H-50635 | 2/22/2015 | 2/23/2015 | 2/25/2015 | 2 Light bulbs of the lobby are out. Please replace them.<br>authenticated user: Dipenkumar Modi - fe6956<br>requester ip address: 35.16.192.110   |
| H-50636 | 2/22/2015 | 2/23/2015 | 2/25/2015 | The hydraulic of the apartment main door has come out..<br>authenticated user: Sohrab Mahendra Surana - fl6143<br>requester ip address: 35.16.194.45  |
| H-50637 | 2/23/2015 | 2/23/2015 | 2/25/2015 | Toilet is overflowing - needs repair ASAP please!!!!<br>authenticated user: Shravani Mandalaparty - ev4976<br>requester ip address: 35.16.76.31   |
| H-50639 | 2/23/2015 | 2/23/2015 | 2/25/2015 | In the first bedroom, the temperature is very cold, even the heater has been set up in the highest level, seems there is some leakage in the window so the wind outside come to inside..would you please to check it out?Thank you very much<br>authenticated use       |
| H-50669 | 2/24/2015 | 2/24/2015 | 2/25/2015 | Towel rack in bathroom completely came off<br>authenticated user: Amy Smith - ff3726<br>requester ip address: 35.16.196.254   |
| H-50670 | 2/24/2015 | 2/24/2015 | 2/25/2015 | 4th floor hole in the wall between 420 and 422  |
| H-50676 | 2/24/2015 |           |           | ceiling needs to be repaired from leak.   |
| H-50677 | 2/24/2015 | 2/24/2015 | 2/25/2015 | Please clean/repair/rearrange the work space behind the elevators on the 2nd floor.   |
| H-50678 | 2/24/2015 | 2/24/2015 | 2/25/2015 | Please clean/repair/rearrange the work space behind the elevators on the 3rd floor.   |
| H-50679 | 2/24/2015 | 2/24/2015 | 2/25/2015 | Patch the wall on the seventh floor.  |
| H-50692 | 2/25/2015 | 2/25/2015 | 2/25/2015 | the bathroom light is not working.<br>authenticated user: Xue Ning Tan - ft2227<br>requester ip address: 35.16.197.40   |
| H-50703 | 2/25/2015 |           |           | Replaced lightbulbs in hallway and bathroom.  |
| H-50714 | 2/25/2015 |           |           | Hallway ceiling lamp blown. authenticated user: Varun Nathani - fl2802requester ip address: 141.217.220.213   |
| H-50715 | 2/26/2015 |           |           | prob 1:the kitchen sink isn't working,prob 2: a leak on the bathroom roofauthenticated user: Siva Abhinav Pinnamaneni - fj9960requester ip address: 35.16.73.181  |
| H-50716 | 2/26/2015 |           |           | The toilet in second bathroom is blocked.Water can't go through smoothly. So I ask for help to solve this.authenticated user: Qifeng Li - ex2581requester ip address: 35.16.66.246  |
| H-50717 | 2/26/2015 |           |           | closet door is not closing properly, water clogging in wash basin.authenticated user: -<br><br>requester ip address: 35.16.65.160   |
| H-50718 | 2/26/2015 |           |           | The mirror in the bathroom at the end of the hall got dislodged from the hinge. Can someone put it back in place?authenticated user: Joshua Unavailable - ez9565requester ip address: 141.217.221.231   |
| H-50719 | 2/26/2015 |           |           | The lights next to the front door have stopped working. Can someone replace those bulbs?authenticated user: Joshua Unavailable - ez9565requester ip address: 141.217.221.231  |

**WO    Recieved   Finished   Total**

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**Received: 403      Finished: 257      Completed: 247**