

Facilities Operations Maintenance Work Orders Finished by Priority Analysis

	Total per Trade				Emergency <1 day		High <3 days		Medium <14 days		Low <30 days	
March 2012	1891				Routine: 4							
Custodial	162 of 173	93.6%	1 of 1	86.7%	3 of 5	84.0%	11 of 14	89.4%	147 of 153	86.6%		
C-Director	2 of 3	66.7%	0 of 0	#Num!	0 of 0	#Num!	1 of 1	100.0%	1 of 2	50.0%		
C-Lighting	32 of 35	91.4%	1 of 1	100.0%	0 of 2	0.0%	4 of 4	100.0%	27 of 27	100.0%		
C-Materials	9 of 10	90.0%	0 of 0	#Num!	0 of 0	#Num!	0 of 0	#Num!	9 of 10	90.0%		
C-Projects	1 of 1	100.0%	0 of 0	#Num!	0 of 0	#Num!	0 of 0	#Num!	1 of 1	100.0%		
C-Repair	20 of 28	71.4%	0 of 0	#Num!	1 of 1	100.0%	2 of 4	50.0%	17 of 20	85.0%		
C-Sector 02	29 of 29	100.0%	0 of 0	#Num!	0 of 0	#Num!	1 of 1	100.0%	28 of 28	100.0%		
C-Sector 04	5 of 6	83.3%	0 of 0	#Num!	1 of 1	100.0%	0 of 1	0.0%	4 of 4	100.0%		
C-Sector 05	17 of 17	100.0%	0 of 0	#Num!	0 of 0	#Num!	3 of 3	100.0%	14 of 14	100.0%		
C-Sector 06	12 of 13	92.3%	0 of 0	#Num!	0 of 0	#Num!	0 of 0	#Num!	12 of 13	92.3%		
C-Sector 07	6 of 6	100.0%	0 of 0	#Num!	0 of 0	#Num!	0 of 0	#Num!	6 of 6	100.0%		
C-Sector 08	6 of 6	100.0%	0 of 0	#Num!	0 of 0	#Num!	0 of 0	#Num!	6 of 6	100.0%		
C-Sector 09	23 of 23	100.0%	0 of 0	#Num!	1 of 1	100.0%	0 of 0	#Num!	22 of 22	100.0%		
Engineering	862 of 888	97.1%	26 of 26	86.7%	282 of 292	84.0%	421 of 428	89.4%	133 of 142	86.6%		
E - Afternoon Engineer	166 of 166	100.0%	10 of 10	100.0%	57 of 57	100.0%	82 of 82	100.0%	17 of 17	100.0%		
E - Afternoon Swing Shift	1 of 1	100.0%	0 of 0	#Num!	0 of 0	#Num!	1 of 1	100.0%	0 of 0	#Num!		
E - Area 1 Engineer	363 of 374	97.1%	10 of 10	100.0%	150 of 154	97.4%	155 of 158	98.1%	48 of 52	92.3%		
E - Area 2 Engineer	226 of 229	98.7%	6 of 6	100.0%	45 of 46	97.8%	135 of 137	98.5%	40 of 40	100.0%		
E - Area 3 Auxiliary Eng	48 of 48	100.0%	0 of 0	#Num!	10 of 10	100.0%	36 of 36	100.0%	2 of 2	100.0%		
E - Controls Engineer	58 of 70	82.9%	0 of 0	#Num!	20 of 25	80.0%	12 of 14	85.7%	26 of 31	83.9%		
Trades	615 of 826	74.5%	45 of 56	86.7%	98 of 159	84.0%	107 of 161	89.4%	365 of 450	86.6%		
T - Carpenter	180 of 246	73.2%	16 of 16	100.0%	24 of 38	63.2%	37 of 56	66.1%	103 of 136	75.7%		
T - Electrician	236 of 292	80.8%	19 of 27	70.4%	46 of 58	79.3%	28 of 39	71.8%	143 of 168	85.1%		
T - Painter	47 of 53	88.7%	0 of 0	#Num!	0 of 1	0.0%	1 of 3	33.3%	46 of 49	93.9%		
T - Pipefitter	53 of 89	59.6%	6 of 6	100.0%	8 of 25	32.0%	15 of 28	53.6%	24 of 30	80.0%		

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T - Plumber	98	of	137	71.5%	4	of	7	57.1%	20	of	33	60.6%	25	of	33	75.8%	49	of	64	76.6%
T - Sheetmetal	1	of	9	11.1%	0	of	0	#Num!	0	of	4	0.0%	1	of	2	50.0%	0	of	3	0.0%
Closed "on time"	1639	of	1887	86.9%	72	of	83	86.7%	383	of	456	84.0%	539	of	603	89.4%	645	of	745	86.6%
Report Total	1639	of	1887		72	of	83		383	of	456		539	of	603		645	of	745	
Closed "on time":			86.9%				86.7%				84.0%				89.4%				86.6%	