

WAYNE STATE UNIVERSITY -FACILITIES OPERATIONS
MAINTENANCE WORK ORDER ANALYSIS FOR OCT 2011 TO FEB 2012

CUSTODIAL

| Priority | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 |
|------------------|--------|--------|--------|--------|--------|
| Total | 78% | 75% | 65% | 56% | 64% |
| Emergency | 0% | - | - | 0% | 100% |
| High | 10% | 20% | 33% | 66% | 17% |
| Medium | 53% | 69% | 10% | 50% | 47% |
| Low | 84% | 77% | 69% | 57% | 67% |

ENGINEERING

MAINTENANCE WORK ORDERS

| Priority | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 |
|------------------|--------|--------|--------|--------|--------|
| Total | 82% | 92% | 87% | 75% | 94% |
| Emergency | 79% | 77% | 94% | 92% | 96% |
| High | 77% | 88% | 82% | 82% | 92% |
| Medium | 87% | 95% | 91% | 73% | 97% |
| Low | 76% | 94% | 87% | 70% | 92% |

PREVENTIVE MAINTENANCE

| | | | | | |
|--------------|-----|-----|----|-----|-----|
| TOTAL | 23% | 45% | 5% | 42% | 89% |
|--------------|-----|-----|----|-----|-----|

GROUNDS

| Priority | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 |
|------------------|--------|--------|--------|--------|--------|
| Total | 53% | 50% | 60% | 100% | - |
| Emergency | - | - | - | - | - |
| High | 0% | - | - | - | - |
| Medium | 40% | 35% | 45% | | - |
| Low | 70% | 57% | 60% | 100% | - |

TRADES

| Priority | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 |
|------------------|--------|--------|--------|--------|--------|
| Total | 74% | 76% | 76% | 74% | 85% |
| Emergency | 76% | 78% | 72% | 80% | 85% |
| High | 64% | 52% | 59% | 58% | 65% |
| Medium | 75% | 79% | 73% | 70% | 87% |
| Low | 77% | 81% | 82% | 79% | 89% |

STANDING WORK ORDERS PER DEPARTMENT

| Department | Feb-12 | Mar-12 | Apr-12 | May-12 | Jun-12 |
|--------------------|--------|--------|--------|--------|--------|
| Custodial | 9 | | | | |
| Engineering | 133 | | | | |
| Grounds | 9 | | | | |
| Trades | 49 | | | | |
| Total | 200 | 0 | 0 | 0 | 0 |