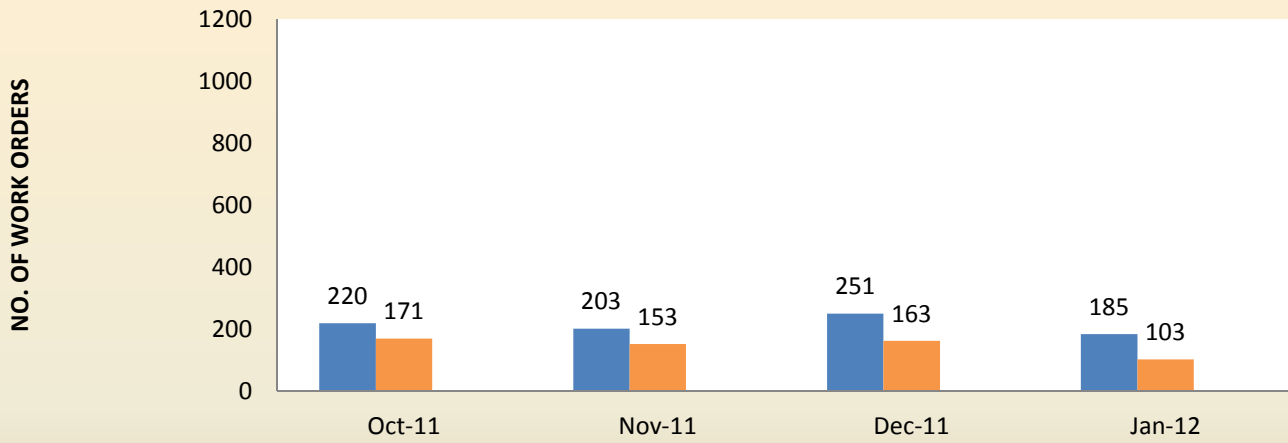
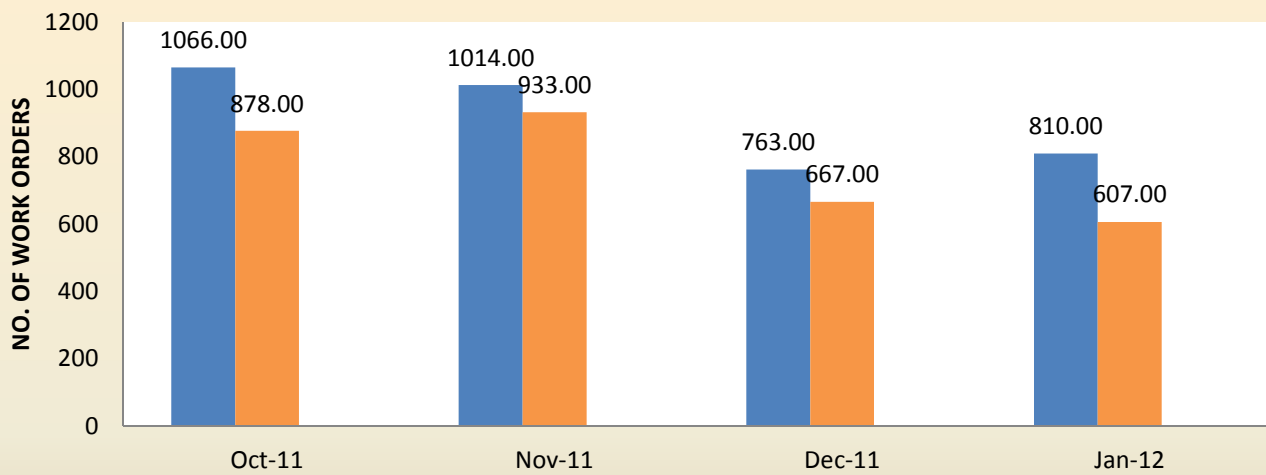


**WAYNE STATE UNIVERSITY -FACILITIES OPERATIONS
CUSTODIAL MAINTENANCE WORK ORDER COMPLETION ON TIME**



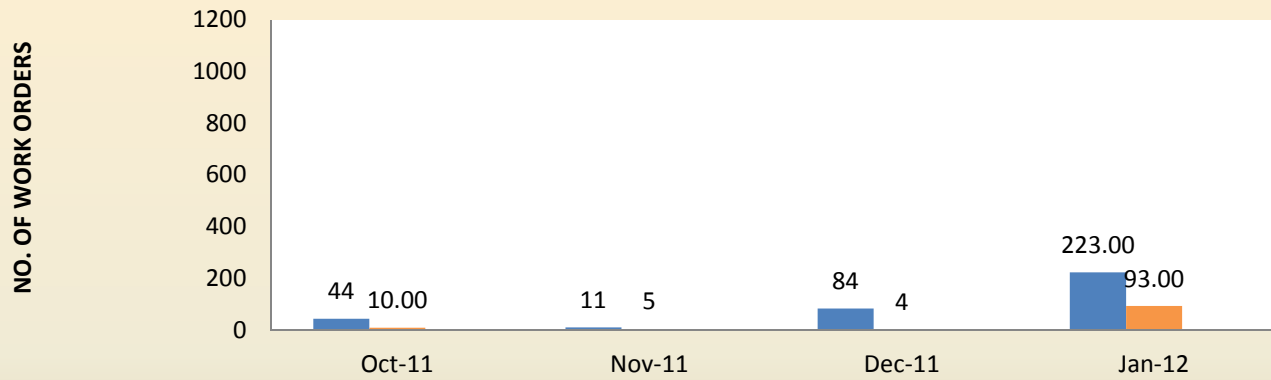
	Oct-11	Nov-11	Dec-11	Jan-12
Work orders closed	220	203	251	185
Closed on time	171	153	163	103
% Completion on time	78%	75%	65%	56%

**WAYNE STATE UNIVERSITY -FACILITIES OPERATIONS
ENGINEERING MAINTENANCE WORK ORDER COMPLETION ON TIME**



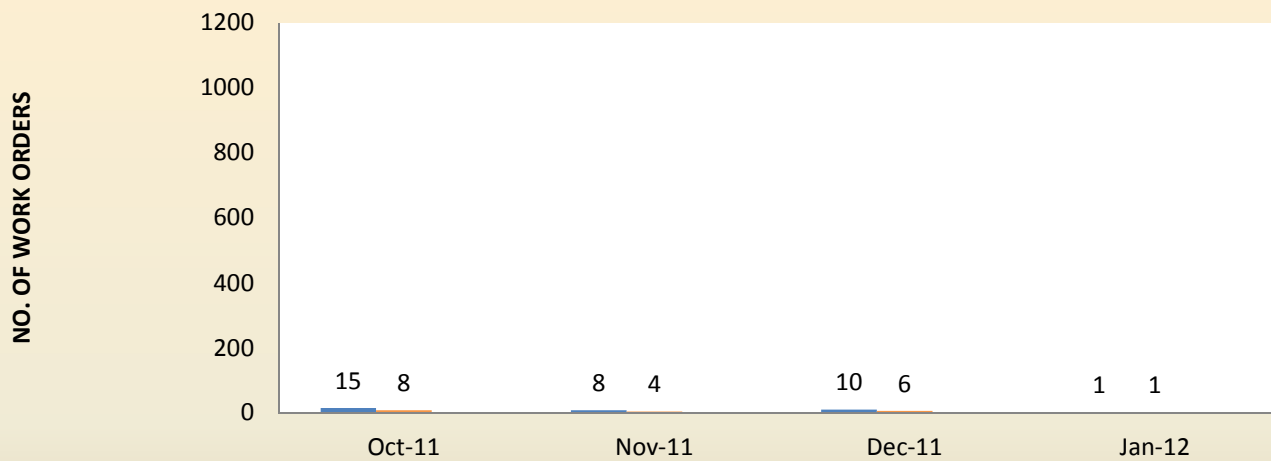
	Oct-11	Nov-11	Dec-11	Jan-12
Series1	1066.00	1014.00	763.00	810.00
Series2	878.00	933.00	667.00	607.00
Series3	82%	92%	87%	75%

**WAYNE STATE UNIVERSITY -FACILITIES OPERATIONS
ENGINEERING PREVENTIVE MAINTENANCE WORK ORDER COMPLETION ON
TIME**



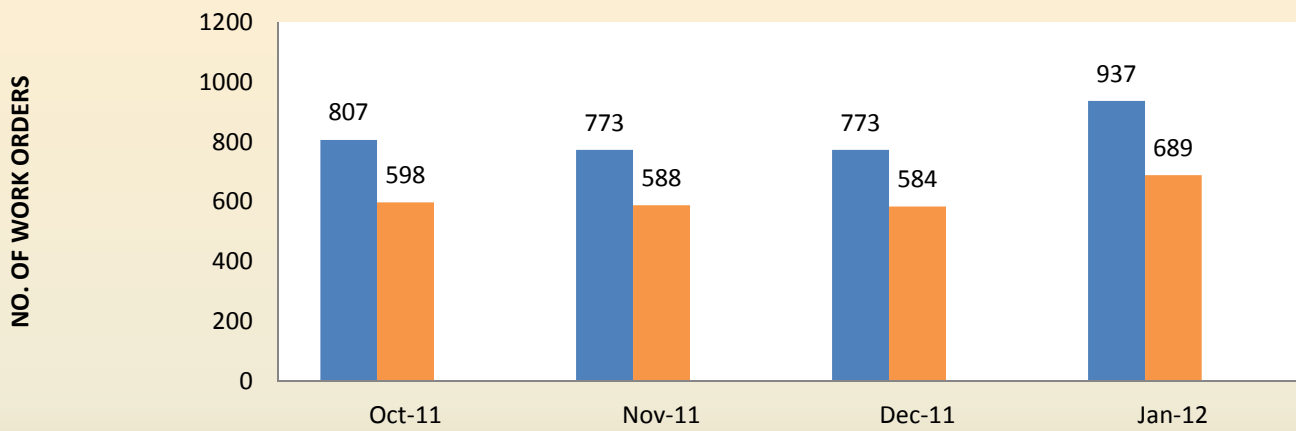
	Oct-11	Nov-11	Dec-11	Jan-12
PM's Closed	44	11	84	223.00
Closed on time	10.00	5	4	93.00
% Completion on time	23%	45%	5%	42%

**WAYNE STATE UNIVERSITY -FACILITIES OPERATIONS
GROUNDS MAINTENANCE WORK ORDER COMPLETION ON TIME**



	Oct-11	Nov-11	Dec-11	Jan-12
Work orders closed	15	8	10	1
Closed on time	8	4	6	1
% Completion on time	53%	50%	60%	100%

WAYNE STATE UNIVERSITY -FACILITIES OPERATIONS
TRADES MAINTENANCE WORK ORDER COMPLETION ON TIME



	Oct-11	Nov-11	Dec-11	Jan-12
■ Work orders closed	807	773	773	937
■ Closed on time	598	588	584	689
■ % Completion on time	74%	76%	76%	74%