

D&CS Estimates with Planning Measurable

From: 3/1/12

To: 3/31/12

Request #	Requestor	Request Date	In Plan Queue	Age	In Est Queue	Age	Est to Customer	Age	Total
214902	Alex Stephens	1/20/2012	1/25/2012				3/17/2012		41
215066	Deb Brazen	1/24/2012	1/25/2012	17	2/15/2012	17	3/1/2012	3	28
215058	Deb Brazen	1/24/2012	1/25/2012	17	2/15/2012	17	3/5/2012	5	30
215485	Richard Slatcher	2/1/2012	2/2/2012	22	3/1/2012	22	3/9/2012	4	28
215541	Deb Brazen	2/2/2012		20	2/29/2012	20	3/12/2012	3	28
215783	Cyndi Scheidel	2/8/2012	2/8/2012				3/15/2012	4	27
215889	carol talbott	2/10/2012	2/14/2012	26	3/16/2012	26	3/23/2012	5	31
216142	Louise Dezur	2/17/2012	2/18/2012	20	3/15/2012	20	3/28/2012	4	29
216371	Antonio Yancy	2/23/2012		4	2/28/2012	4	3/23/2012	1	22
216338	Mary Iverson	2/23/2012	3/5/2012	25	3/28/2012	25	3/28/2012	1	25
216686	Sangeetha Gopalakrishnan	3/2/2012	3/5/2012	9	3/14/2012	9	3/28/2012	3	19
216870	Christa Azar	3/7/2012	3/7/2012	6	3/14/2012	6	3/28/2012		16

Estimates that took 30 days or less to Customer: 10

Percent of total: 83.3%

Est. to Customer: 12

Avg. Days: 27

Sum of days: 324