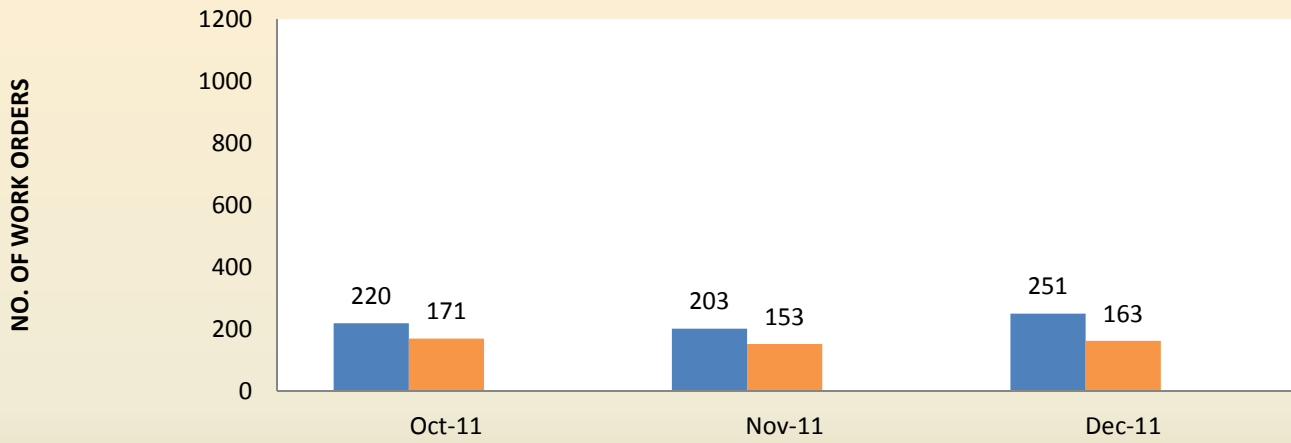
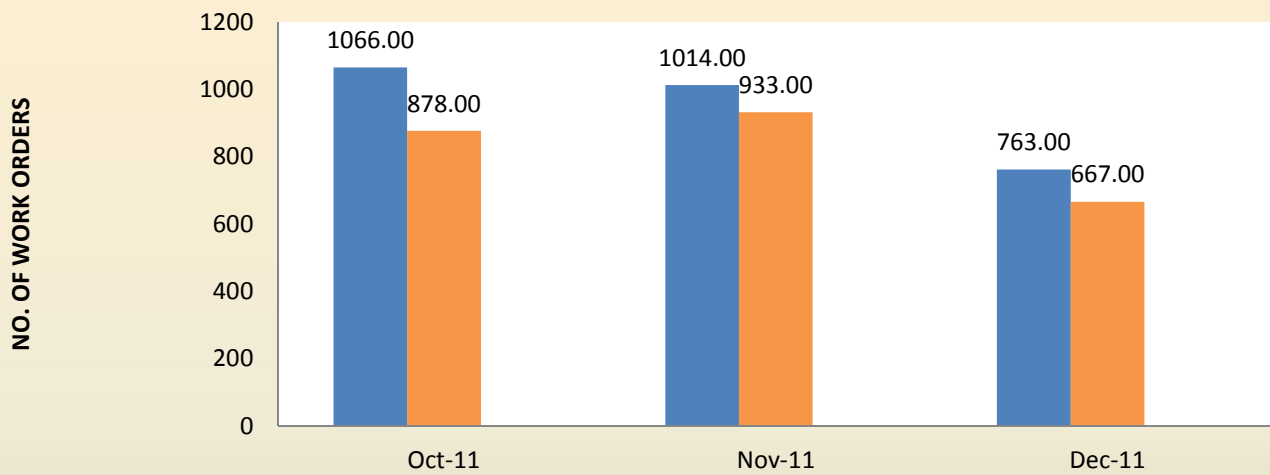


**WAYNE STATE UNIVERSITY -FACILITIES OPERATIONS  
CUSTODIAL MAINTENANCE WORK ORDER COMPLETION ON TIME**



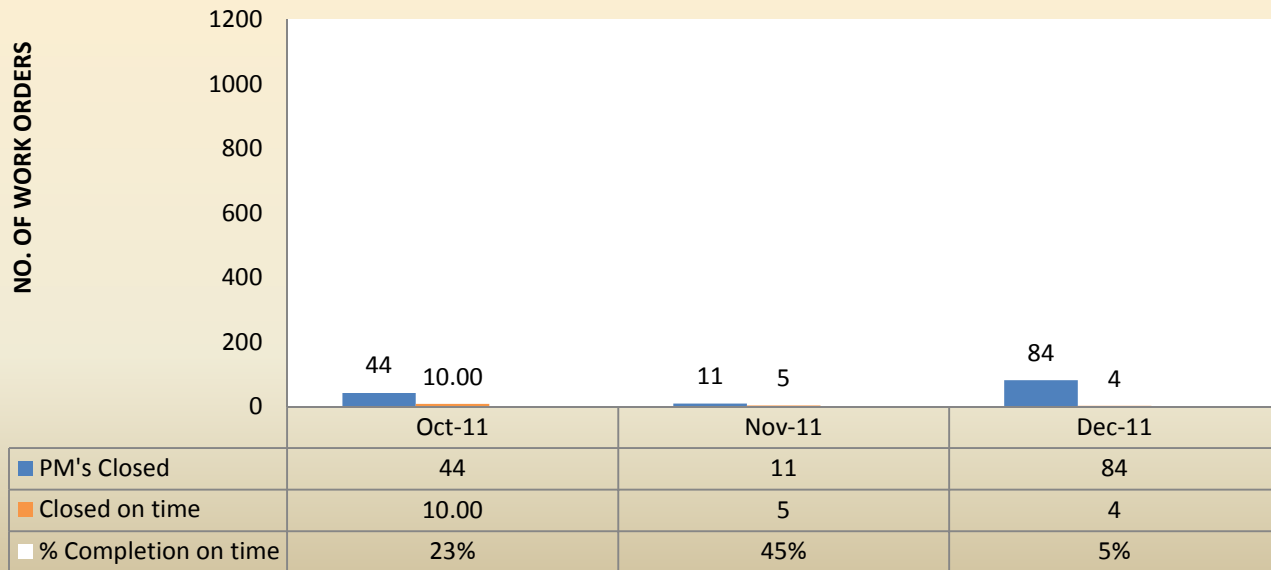
	Oct-11	Nov-11	Dec-11
Work orders closed	220	203	251
Closed on time	171	153	163
% Completion on time	78%	75%	65%

**WAYNE STATE UNIVERSITY -FACILITIES OPERATIONS  
ENGINEERING MAINTENANCE WORK ORDER COMPLETION ON TIME**

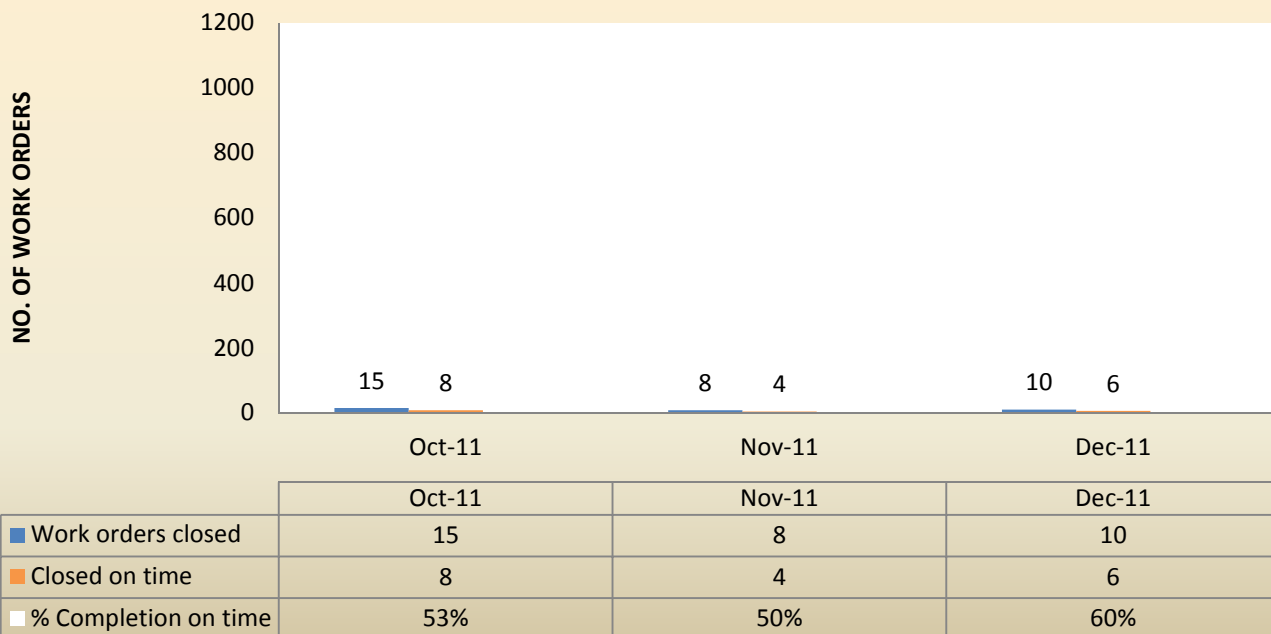


	Oct-11	Nov-11	Dec-11
Work orders closed	1066.00	1014.00	763.00
Closed on time	878.00	933.00	667.00
% Completion on time	82%	92%	87%

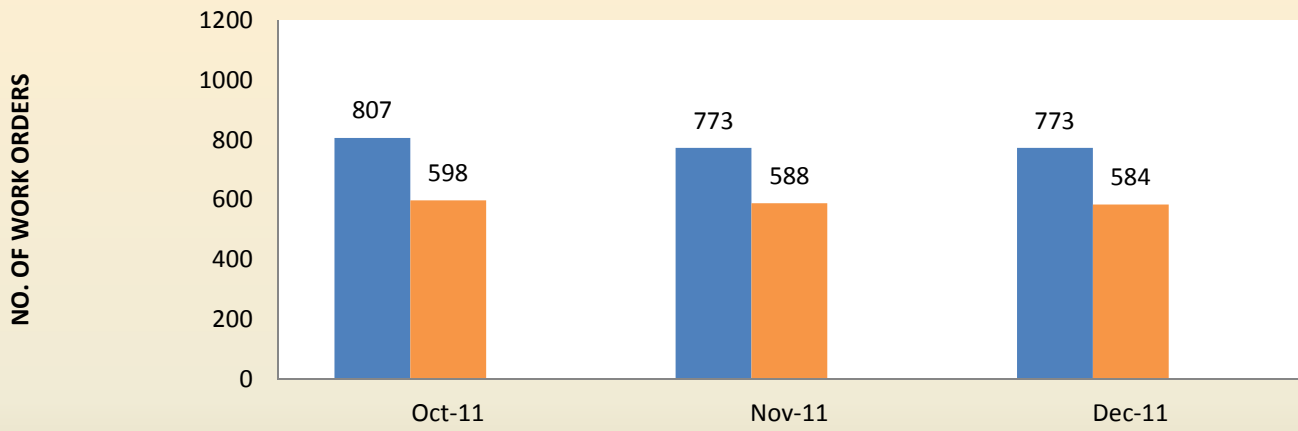
**WAYNE STATE UNIVERSITY -FACILITIES OPERATIONS  
ENGINEERING PREVENTIVE MAINTENANCE WORK ORDER COMPLETION ON  
TIME**



**WAYNE STATE UNIVERSITY -FACILITIES OPERATIONS  
GROUNDS MAINTENANCE WORK ORDER COMPLETION ON TIME**



**WAYNE STATE UNIVERSITY -FACILITIES OPERATIONS  
TRADES MAINTENANCE WORK ORDER COMPLETION ON TIME**



	Oct-11	Nov-11	Dec-11
■ Work orders closed	807	773	773
■ Closed on time	598	588	584
■ % Completion on time	74%	76%	76%