

# D&CS Estimate Request Measurables

**From: 3/1/12**

**To: 3/31/12**

Request #	Requestor	Request Date	In Est Queue	Age	Being Estimated	Age	Est to Customer	Age	Waiting	Time-to-Cust
216018	Jean Andruski	2/14/2012	3/6/2012	16	3/9/2012	4	3/16/2012	6	28	<b>24</b>
216168	Kathy Schmeling	2/17/2012	3/5/2012	12	3/5/2012	1	3/5/2012	1	39	<b>12</b>
216247	Krista Mitchell	2/21/2012	3/5/2012	10	3/6/2012	2	3/6/2012	1	38	<b>11</b>
216265	Bob Ostrowski	2/21/2012	2/29/2012	7	3/2/2012	3	3/5/2012	2	39	<b>10</b>
216268	Alex Stephens	2/21/2012	3/28/2012	27	3/30/2012	3	3/30/2012	1	14	<b>29</b>
216316	Rose Foster	2/22/2012	3/5/2012	9	3/6/2012	2	3/6/2012	1	38	<b>10</b>
216289	Bob Ostrowski	2/22/2012	3/5/2012	9	3/14/2012	8	3/16/2012	3	28	<b>18</b>
216352	Beth Kersey	2/23/2012	3/14/2012	15	3/26/2012	9	3/28/2012	3	16	<b>25</b>
216485	Kathy Schmeling	2/27/2012	3/2/2012	5	3/5/2012	2	3/5/2012	1	39	<b>6</b>
216589	Robert Gagnier	2/29/2012	3/2/2012	3	3/8/2012	5	3/13/2012	4	31	<b>10</b>
216687	Sangeetha Gopalakrishnan	3/2/2012	3/5/2012	2	3/5/2012	1	3/6/2012	2	38	<b>3</b>
216828	Sangeetha Gopalakrishnan	3/6/2012	3/7/2012	2	3/13/2012	5	3/19/2012	5	25	<b>10</b>
216940	Rose Foster	3/8/2012	3/8/2012	1	3/19/2012	8	3/20/2012	2	24	<b>9</b>
217059	Curt Brahm	3/13/2012	3/13/2012	1	3/22/2012	8	3/23/2012	2	21	<b>9</b>
217073	Lydia Knight	3/13/2012	3/13/2012	1	3/16/2012	4	3/23/2012	6	21	<b>9</b>
217161	Bob Ostrowski	3/15/2012	3/20/2012	4	3/21/2012	2	3/23/2012	3	21	<b>7</b>

**Estimates that took 10 days or less to Customer: 10**

**Percent of total: 62.5%**

**Est. to Customer: 16**

**Avg. Days: 12.6**

**Sum of days: 202**